

AN ACT

relating to the authority and duties of the office of inspector general of the Health and Human Services Commission.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Section 531.1011(4), Government Code, is amended to read as follows:

(4) "Fraud" means an intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to that person or some other person~~[, including any act that constitutes fraud under applicable federal or state law]~~. The term does not include unintentional technical, clerical, or administrative errors.

SECTION 2. Section 531.102, Government Code, is amended by amending Subsections (g) and (k), amending Subsection (f) as amended by S.B. No. 219, Acts of the 84th Legislature, Regular Session, 2015, and adding Subsections (a-2), (a-3), (a-4), (a-5), (a-6), (f-1), (p), (q), (r), (s), (t), (u), (v), and (w) to read as follows:

(a-2) The executive commissioner shall work in consultation with the office whenever the executive commissioner is required by law to adopt a rule or policy necessary to implement a power or duty of the office, including a rule necessary to carry out a responsibility of the office under Subsection (a).

(a-3) The executive commissioner is responsible for

1 performing all administrative support services functions necessary
2 to operate the office in the same manner that the executive
3 commissioner is responsible for providing administrative support
4 services functions for the health and human services system,
5 including functions of the office related to the following:

- 6 (1) procurement processes;
- 7 (2) contracting policies;
- 8 (3) information technology services;
- 9 (4) legal services;
- 10 (5) budgeting; and
- 11 (6) personnel and employment policies.

12 (a-4) The commission's internal audit division shall
13 regularly audit the office as part of the commission's internal
14 audit program and shall include the office in the commission's risk
15 assessments.

16 (a-5) The office shall closely coordinate with the
17 executive commissioner and the relevant staff of health and human
18 services system programs that the office oversees in performing
19 functions relating to the prevention of fraud, waste, and abuse in
20 the delivery of health and human services and the enforcement of
21 state law relating to the provision of those services, including
22 audits, utilization reviews, provider education, and data
23 analysis.

24 (a-6) The office shall conduct investigations independent
25 of the executive commissioner and the commission but shall rely on
26 the coordination required by Subsection (a-5) to ensure that the
27 office has a thorough understanding of the health and human

1 services system for purposes of knowledgeably and effectively
2 performing the office's duties under this section and any other
3 law.

4 (f)(1) If the commission receives a complaint or allegation
5 of Medicaid fraud or abuse from any source, the office must conduct
6 a preliminary investigation as provided by Section 531.118(c) to
7 determine whether there is a sufficient basis to warrant a full
8 investigation. A preliminary investigation must begin not later
9 than the 30th day, and be completed not later than the 45th day,
10 after the date the commission receives a complaint or allegation or
11 has reason to believe that fraud or abuse has occurred. [~~A~~
12 ~~preliminary investigation shall be completed not later than the~~
13 ~~90th day after it began.~~]

14 (2) If the findings of a preliminary investigation
15 give the office reason to believe that an incident of fraud or abuse
16 involving possible criminal conduct has occurred in Medicaid, the
17 office must take the following action, as appropriate, not later
18 than the 30th day after the completion of the preliminary
19 investigation:

20 (A) if a provider is suspected of fraud or abuse
21 involving criminal conduct, the office must refer the case to the
22 state's Medicaid fraud control unit, provided that the criminal
23 referral does not preclude the office from continuing its
24 investigation of the provider, which investigation may lead to the
25 imposition of appropriate administrative or civil sanctions; or

26 (B) if there is reason to believe that a
27 recipient has defrauded Medicaid, the office may conduct a full

1 investigation of the suspected fraud, subject to Section
2 531.118(c).

3 (f-1) The office shall complete a full investigation of a
4 complaint or allegation of Medicaid fraud or abuse against a
5 provider not later than the 180th day after the date the full
6 investigation begins unless the office determines that more time is
7 needed to complete the investigation. Except as otherwise provided
8 by this subsection, if the office determines that more time is
9 needed to complete the investigation, the office shall provide
10 notice to the provider who is the subject of the investigation
11 stating that the length of the investigation will exceed 180 days
12 and specifying the reasons why the office was unable to complete the
13 investigation within the 180-day period. The office is not
14 required to provide notice to the provider under this subsection if
15 the office determines that providing notice would jeopardize the
16 investigation.

17 (g)(1) Whenever the office learns or has reason to suspect
18 that a provider's records are being withheld, concealed, destroyed,
19 fabricated, or in any way falsified, the office shall immediately
20 refer the case to the state's Medicaid fraud control
21 unit. However, such criminal referral does not preclude the office
22 from continuing its investigation of the provider, which
23 investigation may lead to the imposition of appropriate
24 administrative or civil sanctions.

25 (2) As ~~[In addition to other instances]~~ authorized
26 under state and ~~[or]~~ federal law, and except as provided by
27 Subdivisions (8) and (9), the office shall impose without prior

1 notice a payment hold on claims for reimbursement submitted by a
2 provider only to compel production of records, when requested by
3 the state's Medicaid fraud control unit, or on the determination
4 that a credible allegation of fraud exists, subject to Subsections
5 (l) and (m), as applicable. The payment hold is a serious
6 enforcement tool that the office imposes to mitigate ongoing
7 financial risk to the state. A payment hold imposed under this
8 subdivision takes effect immediately. The office must notify the
9 provider of the payment hold in accordance with 42 C.F.R. Section
10 455.23(b) and, except as provided by that regulation, not later
11 than the fifth day after the date the office imposes the payment
12 hold. In addition to the requirements of 42 C.F.R. Section
13 455.23(b), the notice of payment hold provided under this
14 subdivision must also include:

15 (A) the specific basis for the hold, including
16 identification of the claims supporting the allegation at that
17 point in the investigation, ~~and~~ a representative sample of any
18 documents that form the basis for the hold, and a detailed summary
19 of the office's evidence relating to the allegation; ~~and~~

20 (B) a description of administrative and judicial
21 due process rights and remedies, including the provider's option
22 ~~right~~ to seek informal resolution, the provider's right to seek a
23 formal administrative appeal hearing, or that the provider may seek
24 both; and

25 (C) a detailed timeline for the provider to
26 pursue the rights and remedies described in Paragraph (B).

27 (3) On timely written request by a provider subject to

1 a payment hold under Subdivision (2), other than a hold requested by
2 the state's Medicaid fraud control unit, the office shall file a
3 request with the State Office of Administrative Hearings for an
4 expedited administrative hearing regarding the hold not later than
5 the third day after the date the office receives the provider's
6 request. The provider must request an expedited administrative
7 hearing under this subdivision not later than the 10th [~~30th~~] day
8 after the date the provider receives notice from the office under
9 Subdivision (2). The State Office of Administrative Hearings shall
10 hold the expedited administrative hearing not later than the 45th
11 day after the date the State Office of Administrative Hearings
12 receives the request for the hearing. In a hearing held under this
13 subdivision [~~Unless otherwise determined by the administrative law~~
14 ~~judge for good cause at an expedited administrative hearing, the~~
15 ~~state and the provider shall each be responsible for]:~~

16 (A) the provider and the office are each limited
17 to four hours of testimony, excluding time for responding to
18 questions from the administrative law judge [~~one-half of the costs~~
19 ~~charged by the State Office of Administrative Hearings];~~

20 (B) the provider and the office are each entitled
21 to two continuances under reasonable circumstances [~~one-half of the~~
22 ~~costs for transcribing the hearing]; and~~

23 (C) the office is required to show probable cause
24 that the credible allegation of fraud that is the basis of the
25 payment hold has an indicia of reliability and that continuing to
26 pay the provider presents an ongoing significant financial risk to
27 the state and a threat to the integrity of Medicaid [~~the party's own~~

1 ~~costs related to the hearing, including the costs associated with~~
2 ~~preparation for the hearing, discovery, depositions, and~~
3 ~~subpoenas, service of process and witness expenses, travel~~
4 ~~expenses, and investigation expenses; and~~

5 ~~[(D) all other costs associated with the hearing~~
6 ~~that are incurred by the party, including attorney's fees].~~

7 (4) The office is responsible for the costs of a
8 hearing held under Subdivision (3), but a provider is responsible
9 for the provider's own costs incurred in preparing for the hearing
10 ~~[executive commissioner and the State Office of Administrative~~
11 ~~Hearings shall jointly adopt rules that require a provider, before~~
12 ~~an expedited administrative hearing, to advance security for the~~
13 ~~costs for which the provider is responsible under that~~
14 ~~subdivision].~~

15 (5) In a hearing held under Subdivision (3), the
16 administrative law judge shall decide if the payment hold should
17 continue but may not adjust the amount or percent of the payment
18 hold. Notwithstanding any other law, including Section
19 2001.058(e), the decision of the administrative law judge is final
20 and may not be appealed ~~[Following an expedited administrative~~
21 ~~hearing under Subdivision (3), a provider subject to a payment~~
22 ~~hold, other than a hold requested by the state's Medicaid fraud~~
23 ~~control unit, may appeal a final administrative order by filing a~~
24 ~~petition for judicial review in a district court in Travis County].~~

25 (6) The executive commissioner, in consultation with
26 the office, shall adopt rules that allow a provider subject to a
27 payment hold under Subdivision (2), other than a hold requested by

1 the state's Medicaid fraud control unit, to seek an informal
2 resolution of the issues identified by the office in the notice
3 provided under that subdivision. A provider must request an
4 initial informal resolution meeting under this subdivision not
5 later than the deadline prescribed by Subdivision (3) for
6 requesting an expedited administrative hearing. On receipt of a
7 timely request, the office shall decide whether to grant the
8 provider's request for an initial informal resolution meeting, and
9 if the office decides to grant the request, the office shall
10 schedule the [~~an~~] initial informal resolution meeting [~~not later~~
11 ~~than the 60th day after the date the office receives the request,~~
12 ~~but the office shall schedule the meeting on a later date, as~~
13 ~~determined by the office, if requested by the provider~~]. The office
14 shall give notice to the provider of the time and place of the
15 initial informal resolution meeting [~~not later than the 30th day~~
16 ~~before the date the meeting is to be held~~]. A provider may request a
17 second informal resolution meeting [~~not later than the 20th day~~
18 after the date of the initial informal resolution meeting. On
19 receipt of a timely request, the office shall decide whether to
20 grant the provider's request for a second informal resolution
21 meeting, and if the office decides to grant the request, the office
22 shall schedule the [~~a~~] second informal resolution meeting [~~not~~
23 ~~later than the 45th day after the date the office receives the~~
24 ~~request, but the office shall schedule the meeting on a later date,~~
25 ~~as determined by the office, if requested by the provider~~]. The
26 office shall give notice to the provider of the time and place of
27 the second informal resolution meeting [~~not later than the 20th day~~

1 ~~before the date the meeting is to be held~~]. A provider must have an
2 opportunity to provide additional information before the second
3 informal resolution meeting for consideration by the office. A
4 provider's decision to seek an informal resolution under this
5 subdivision does not extend the time by which the provider must
6 request an expedited administrative hearing under Subdivision (3).
7 The informal resolution process shall run concurrently with the
8 administrative hearing process, and the informal resolution
9 process shall be discontinued once the State Office of
10 Administrative Hearings issues a final determination on the payment
11 hold. [~~However, a hearing initiated under Subdivision (3) shall be~~
12 ~~stayed until the informal resolution process is completed.~~]

13 (7) The office shall, in consultation with the state's
14 Medicaid fraud control unit, establish guidelines under which
15 [~~payment holds or~~] program exclusions:

16 (A) may permissively be imposed on a provider; or

17 (B) shall automatically be imposed on a provider.

18 (7-a) The office shall, in consultation with the
19 state's Medicaid fraud control unit, establish guidelines
20 regarding the imposition of payment holds authorized under
21 Subdivision (2).

22 (8) In accordance with 42 C.F.R. Sections 455.23(e)
23 and (f), on the determination that a credible allegation of fraud
24 exists, the office may find that good cause exists to not impose a
25 payment hold, to not continue a payment hold, to impose a payment
26 hold only in part, or to convert a payment hold imposed in whole to
27 one imposed only in part, if any of the following are applicable:

1 (A) law enforcement officials have specifically
2 requested that a payment hold not be imposed because a payment hold
3 would compromise or jeopardize an investigation;

4 (B) available remedies implemented by the state
5 other than a payment hold would more effectively or quickly protect
6 Medicaid funds;

7 (C) the office determines, based on the
8 submission of written evidence by the provider who is the subject of
9 the payment hold, that the payment hold should be removed;

10 (D) Medicaid recipients' access to items or
11 services would be jeopardized by a full or partial payment hold
12 because the provider who is the subject of the payment hold:

13 (i) is the sole community physician or the
14 sole source of essential specialized services in a community; or

15 (ii) serves a large number of Medicaid
16 recipients within a designated medically underserved area;

17 (E) the attorney general declines to certify that
18 a matter continues to be under investigation; or

19 (F) the office determines that a full or partial
20 payment hold is not in the best interests of Medicaid.

21 (9) The office may not impose a payment hold on claims
22 for reimbursement submitted by a provider for medically necessary
23 services for which the provider has obtained prior authorization
24 from the commission or a contractor of the commission unless the
25 office has evidence that the provider has materially misrepresented
26 documentation relating to those services.

27 (k) A final report on an audit or investigation is subject

1 to required disclosure under Chapter 552. All information and
2 materials compiled during the audit or investigation remain
3 confidential and not subject to required disclosure in accordance
4 with Section 531.1021(g). A confidential draft report on an audit
5 or investigation that concerns the death of a child may be shared
6 with the Department of Family and Protective Services. A draft
7 report that is shared with the Department of Family and Protective
8 Services remains confidential and is not subject to disclosure
9 under Chapter 552.

10 (p) The executive commissioner, in consultation with the
11 office, shall adopt rules establishing criteria:

12 (1) for opening a case;

13 (2) for prioritizing cases for the efficient
14 management of the office's workload, including rules that direct
15 the office to prioritize:

16 (A) provider cases according to the highest
17 potential for recovery or risk to the state as indicated through the
18 provider's volume of billings, the provider's history of
19 noncompliance with the law, and identified fraud trends;

20 (B) recipient cases according to the highest
21 potential for recovery and federal timeliness requirements; and

22 (C) internal affairs investigations according to
23 the seriousness of the threat to recipient safety and the risk to
24 program integrity in terms of the amount or scope of fraud, waste,
25 and abuse posed by the allegation that is the subject of the
26 investigation; and

27 (3) to guide field investigators in closing a case

1 that is not worth pursuing through a full investigation.

2 (g) The executive commissioner, in consultation with the
3 office, shall adopt rules establishing criteria for determining
4 enforcement and punitive actions with regard to a provider who has
5 violated state law, program rules, or the provider's Medicaid
6 provider agreement that include:

7 (1) direction for categorizing provider violations
8 according to the nature of the violation and for scaling resulting
9 enforcement actions, taking into consideration:

10 (A) the seriousness of the violation;

11 (B) the prevalence of errors by the provider;

12 (C) the financial or other harm to the state or
13 recipients resulting or potentially resulting from those errors;
14 and

15 (D) mitigating factors the office determines
16 appropriate; and

17 (2) a specific list of potential penalties, including
18 the amount of the penalties, for fraud and other Medicaid
19 violations.

20 (r) The office shall review the office's investigative
21 process, including the office's use of sampling and extrapolation
22 to audit provider records. The review shall be performed by staff
23 who are not directly involved in investigations conducted by the
24 office.

25 (s) The office shall arrange for the Association of
26 Inspectors General or a similar third party to conduct a peer review
27 of the office's sampling and extrapolation techniques. Based on

1 the review and generally accepted practices among other offices of
2 inspectors general, the executive commissioner, in consultation
3 with the office, shall by rule adopt sampling and extrapolation
4 standards to be used by the office in conducting audits.

5 (t) At each quarterly meeting of any advisory council
6 responsible for advising the executive commissioner on the
7 operation of the commission, the inspector general shall submit a
8 report to the executive commissioner, the governor, and the
9 legislature on:

10 (1) the office's activities;

11 (2) the office's performance with respect to
12 performance measures established by the executive commissioner for
13 the office;

14 (3) fraud trends identified by the office; and

15 (4) any recommendations for changes in policy to
16 prevent or address fraud, waste, and abuse in the delivery of health
17 and human services in this state.

18 (u) The office shall publish each report required under
19 Subsection (t) on the office's Internet website.

20 (v) In accordance with Section [533.015\(b\)](#), the office shall
21 consult with the executive commissioner regarding the adoption of
22 rules defining the office's role in and jurisdiction over, and the
23 frequency of, audits of managed care organizations participating in
24 Medicaid that are conducted by the office and the commission.

25 (w) The office shall coordinate all audit and oversight
26 activities relating to providers, including the development of
27 audit plans, risk assessments, and findings, with the commission to

1 minimize the duplication of activities. In coordinating activities
2 under this subsection, the office shall:

3 (1) on an annual basis, seek input from the commission
4 and consider previous audits and on-site visits made by the
5 commission for purposes of determining whether to audit a managed
6 care organization participating in Medicaid; and

7 (2) request the results of any informal audit or
8 on-site visit performed by the commission that could inform the
9 office's risk assessment when determining whether to conduct, or
10 the scope of, an audit of a managed care organization participating
11 in Medicaid.

12 SECTION 3. Section 531.1021(a), Government Code, as amended
13 by S.B. No. 219, Acts of the 84th Legislature, Regular Session,
14 2015, is amended to read as follows:

15 (a) The office of inspector general may issue [~~request that~~
16 ~~the executive commissioner or the executive commissioner's~~
17 ~~designee approve the issuance by the office of] a subpoena in
18 connection with an investigation conducted by the office. A [~~If the~~
19 ~~request is approved, the office may issue a] subpoena may be issued
20 under this section to compel the attendance of a relevant witness or
21 the production, for inspection or copying, of relevant evidence
22 that is in this state.~~~~

23 SECTION 4. Section 531.1031(a), Government Code, as amended
24 by S.B. No. 219, Acts of the 84th Legislature, Regular Session,
25 2015, is amended to read as follows:

26 (a) In this section and Sections 531.1032, 531.1033, and
27 531.1034:

1 (1) "Health care professional" means a person issued a
2 license[, registration, or certification] to engage in a health
3 care profession.

4 (1-a) "License" means a license, certificate,
5 registration, permit, or other authorization that:

6 (A) is issued by a licensing authority; and

7 (B) must be obtained before a person may practice
8 or engage in a particular business, occupation, or profession.

9 (1-b) "Licensing authority" means a department,
10 commission, board, office, or other agency of the state that issues
11 a license.

12 (1-c) "Office" means the commission's office of
13 inspector general unless a different meaning is plainly required by
14 the context in which the term appears.

15 (2) "Participating agency" means:

16 (A) the Medicaid fraud enforcement divisions of
17 the office of the attorney general;

18 (B) each licensing authority [~~board or agency~~]
19 with authority to issue a license to [, register, regulate, or
20 ~~certify~~] a health care professional or managed care organization
21 that may participate in Medicaid; and

22 (C) the [~~commission's~~] office [~~of inspector~~
23 ~~general~~].

24 (3) "Provider" has the meaning assigned by Section
25 531.1011(10)(A).

26 SECTION 5. Subchapter C, Chapter 531, Government Code, is
27 amended by adding Sections 531.1032, 531.1033, and 531.1034 to read

1 as follows:

2 Sec. 531.1032. OFFICE OF INSPECTOR GENERAL: CRIMINAL
3 HISTORY RECORD INFORMATION CHECK. (a) The office and each
4 licensing authority that requires the submission of fingerprints
5 for the purpose of conducting a criminal history record information
6 check of a health care professional shall enter into a memorandum of
7 understanding to ensure that only persons who are licensed and in
8 good standing as health care professionals participate as providers
9 in Medicaid. The memorandum under this section may be combined with
10 a memorandum authorized under Section 531.1031(c-1) and must
11 include a process by which:

12 (1) the office may confirm with a licensing authority
13 that a health care professional is licensed and in good standing for
14 purposes of determining eligibility to participate in Medicaid; and

15 (2) the licensing authority immediately notifies the
16 office if:

17 (A) a provider's license has been revoked or
18 suspended; or

19 (B) the licensing authority has taken
20 disciplinary action against a provider.

21 (b) The office may not, for purposes of determining a health
22 care professional's eligibility to participate in Medicaid as a
23 provider, conduct a criminal history record information check of a
24 health care professional who the office has confirmed under
25 Subsection (a) is licensed and in good standing. This subsection
26 does not prohibit the office from performing a criminal history
27 record information check of a provider that is required or

1 appropriate for other reasons, including for conducting an
2 investigation of fraud, waste, or abuse.

3 (c) For purposes of determining eligibility to participate
4 in Medicaid and subject to Subsection (d), the office, after
5 seeking public input, shall establish and the executive
6 commissioner by rule shall adopt guidelines for the evaluation of
7 criminal history record information of providers and potential
8 providers. The guidelines must outline conduct, by provider type,
9 that may be contained in criminal history record information that
10 will result in exclusion of a person from Medicaid as a provider,
11 taking into consideration:

12 (1) the extent to which the underlying conduct relates
13 to the services provided under Medicaid;

14 (2) the degree to which the person would interact with
15 Medicaid recipients as a provider; and

16 (3) any previous evidence that the person engaged in
17 fraud, waste, or abuse under Medicaid.

18 (d) The guidelines adopted under Subsection (c) may not
19 impose stricter standards for the eligibility of a person to
20 participate in Medicaid than a licensing authority described by
21 Subsection (a) requires for the person to engage in a health care
22 profession without restriction in this state.

23 (e) The office and the commission shall use the guidelines
24 adopted under Subsection (c) to determine whether a provider
25 participating in Medicaid continues to be eligible to participate
26 in Medicaid as a provider.

27 (f) The provider enrollment contractor, if applicable, and

1 a managed care organization participating in Medicaid shall defer
2 to the office regarding whether a person's criminal history record
3 information precludes the person from participating in Medicaid as
4 a provider.

5 Sec. 531.1033. MONITORING OF CERTAIN FEDERAL DATABASES.

6 The office shall routinely check appropriate federal databases,
7 including databases referenced in 42 C.F.R. Section 455.436, to
8 ensure that a person who is excluded from participating in Medicaid
9 or in the Medicare program by the federal government is not
10 participating as a provider in Medicaid.

11 Sec. 531.1034. TIME TO DETERMINE PROVIDER ELIGIBILITY;

12 PERFORMANCE METRICS. (a) Not later than the 10th day after the
13 date the office receives the complete application of a health care
14 professional seeking to participate in Medicaid, the office shall
15 inform the commission or the health care professional, as
16 appropriate, of the office's determination regarding whether the
17 health care professional should be denied participation in Medicaid
18 based on:

19 (1) information concerning the licensing status of the
20 health care professional obtained as described by Section
21 531.1032(a);

22 (2) information contained in the criminal history
23 record information check that is evaluated in accordance with
24 guidelines adopted under Section 531.1032(c);

25 (3) a review of federal databases under Section
26 531.1033;

27 (4) the pendency of an open investigation by the

1 office; or

2 (5) any other reason the office determines
3 appropriate.

4 (b) Completion of an on-site visit of a health care
5 professional during the period prescribed by Subsection (a) is not
6 required.

7 (c) The office shall develop performance metrics to measure
8 the length of time for conducting a determination described by
9 Subsection (a) with respect to applications that are complete when
10 submitted and all other applications.

11 SECTION 6. Section 531.113, Government Code, is amended by
12 adding Subsection (d-1) and amending Subsection (e) as amended by
13 S.B. No. 219, Acts of the 84th Legislature, Regular Session, 2015,
14 to read as follows:

15 (d-1) The commission's office of inspector general, in
16 consultation with the commission, shall:

17 (1) investigate, including by means of regular audits,
18 possible fraud, waste, and abuse by managed care organizations
19 subject to this section;

20 (2) establish requirements for the provision of
21 training to and regular oversight of special investigative units
22 established by managed care organizations under Subsection (a)(1)
23 and entities with which managed care organizations contract under
24 Subsection (a)(2);

25 (3) establish requirements for approving plans to
26 prevent and reduce fraud and abuse adopted by managed care
27 organizations under Subsection (b);

1 (4) evaluate statewide fraud, waste, and abuse trends
2 in Medicaid and communicate those trends to special investigative
3 units and contracted entities to determine the prevalence of those
4 trends;

5 (5) assist managed care organizations in discovering
6 or investigating fraud, waste, and abuse, as needed; and

7 (6) provide ongoing, regular training to appropriate
8 commission and office staff concerning fraud, waste, and abuse in a
9 managed care setting, including training relating to fraud, waste,
10 and abuse by service providers and recipients.

11 (e) The executive commissioner, in consultation with the
12 office, shall adopt rules as necessary to accomplish the purposes
13 of this section, including rules defining the investigative role of
14 the commission's office of inspector general with respect to the
15 investigative role of special investigative units established by
16 managed care organizations under Subsection (a)(1) and entities
17 with which managed care organizations contract under Subsection
18 (a)(2). The rules adopted under this section must specify the
19 office's role in:

20 (1) reviewing the findings of special investigative
21 units and contracted entities;

22 (2) investigating cases in which the overpayment
23 amount sought to be recovered exceeds \$100,000; and

24 (3) investigating providers who are enrolled in more
25 than one managed care organization.

26 SECTION 7. Section 531.118(b), Government Code, is amended
27 to read as follows:

1 (b) If the commission receives an allegation of fraud or
2 abuse against a provider from any source, the commission's office
3 of inspector general shall conduct a preliminary investigation of
4 the allegation to determine whether there is a sufficient basis to
5 warrant a full investigation. A preliminary investigation must
6 begin not later than the 30th day, and be completed not later than
7 the 45th day, after the date the commission receives or identifies
8 an allegation of fraud or abuse.

9 SECTION 8. Section 531.120, Government Code, is amended to
10 read as follows:

11 Sec. 531.120. NOTICE AND INFORMAL RESOLUTION OF PROPOSED
12 RECOUPMENT OF OVERPAYMENT OR DEBT. (a) The commission or the
13 commission's office of inspector general shall provide a provider
14 with written notice of any proposed recoupment of an overpayment or
15 debt and any damages or penalties relating to a proposed recoupment
16 of an overpayment or debt arising out of a fraud or abuse
17 investigation. The notice must include:

- 18 (1) the specific basis for the overpayment or debt;
- 19 (2) a description of facts and supporting evidence;
- 20 (3) a representative sample of any documents that form
21 the basis for the overpayment or debt;
- 22 (4) the extrapolation methodology;
- 23 (4-a) information relating to the extrapolation
24 methodology used as part of the investigation and the methods used
25 to determine the overpayment or debt in sufficient detail so that
26 the extrapolation results may be demonstrated to be statistically
27 valid and are fully reproducible;

1 (5) the calculation of the overpayment or debt amount;
2 (6) the amount of damages and penalties, if
3 applicable; and

4 (7) a description of administrative and judicial due
5 process remedies, including the provider's option [~~right~~] to seek
6 informal resolution, the provider's right to seek a formal
7 administrative appeal hearing, or that the provider may seek both.

8 (b) A provider may [~~must~~] request an [~~initial~~] informal
9 resolution meeting under this section, and on [~~not later than the~~
10 ~~30th day after the date the provider receives notice under~~
11 ~~Subsection (a). On~~] receipt of the [~~a timely~~] request, the office
12 shall schedule the [~~an initial~~] informal resolution meeting [~~not~~
13 ~~later than the 60th day after the date the office receives the~~
14 ~~request, but the office shall schedule the meeting on a later date,~~
15 ~~as determined by the office if requested by the provider~~]. The
16 office shall give notice to the provider of the time and place of
17 the [~~initial~~] informal resolution meeting [~~not later than the 30th~~
18 ~~day before the date the meeting is to be held~~]. The informal
19 resolution process shall run concurrently with the administrative
20 hearing process, and the administrative hearing process may not be
21 delayed on account of the informal resolution process. [~~A provider~~
22 ~~may request a second informal resolution meeting not later than the~~
23 ~~20th day after the date of the initial informal resolution meeting.~~
24 ~~On receipt of a timely request, the office shall schedule a second~~
25 ~~informal resolution meeting not later than the 45th day after the~~
26 ~~date the office receives the request, but the office shall schedule~~
27 ~~the meeting on a later date, as determined by the office if~~

1 ~~requested by the provider. The office shall give notice to the~~
2 ~~provider of the time and place of the second informal resolution~~
3 ~~meeting not later than the 20th day before the date the meeting is~~
4 ~~to be held. A provider must have an opportunity to provide~~
5 ~~additional information before the second informal resolution~~
6 ~~meeting for consideration by the office.]~~

7 SECTION 9. Sections 531.1201(a) and (b), Government Code,
8 are amended to read as follows:

9 (a) A provider must request an appeal under this section not
10 later than the 30th [~~15th~~] day after the date the provider is
11 notified that the commission or the commission's office of
12 inspector general will seek to recover an overpayment or debt from
13 the provider. On receipt of a timely written request by a provider
14 who is the subject of a recoupment of overpayment or recoupment of
15 debt arising out of a fraud or abuse investigation, the office of
16 inspector general shall file a docketing request with the State
17 Office of Administrative Hearings or the Health and Human Services
18 Commission appeals division, as requested by the provider, for an
19 administrative hearing regarding the proposed recoupment amount
20 and any associated damages or penalties. The office shall file the
21 docketing request under this section not later than the 60th day
22 after the date of the provider's request for an administrative
23 hearing or not later than the 60th day after the completion of the
24 informal resolution process, if applicable.

25 (b) The commission's office of inspector general is
26 responsible for the costs of an administrative hearing held under
27 Subsection (a), but a provider is responsible for the provider's

1 own costs incurred in preparing for the hearing [~~Unless otherwise~~
2 ~~determined by the administrative law judge for good cause, at any~~
3 ~~administrative hearing under this section before the State Office~~
4 ~~of Administrative Hearings, the state and the provider shall each~~
5 ~~be responsible for:~~

6 ~~[(1) one-half of the costs charged by the State Office~~
7 ~~of Administrative Hearings;~~

8 ~~[(2) one-half of the costs for transcribing the~~
9 ~~hearing;~~

10 ~~[(3) the party's own costs related to the hearing,~~
11 ~~including the costs associated with preparation for the hearing,~~
12 ~~discovery, depositions, and subpoenas, service of process and~~
13 ~~witness expenses, travel expenses, and investigation expenses; and~~

14 ~~[(4) all other costs associated with the hearing that~~
15 ~~are incurred by the party, including attorney's fees].~~

16 SECTION 10. Section [531.1202](#), Government Code, is amended
17 to read as follows:

18 Sec. 531.1202. RECORD AND CONFIDENTIALITY OF INFORMAL
19 RESOLUTION MEETINGS. (a) On the written request of the provider,
20 the [The] commission shall, at no expense to the provider who
21 requested the meeting, provide for an informal resolution meeting
22 held under Section [531.102](#)(g)(6) or [531.120](#)(b) to be recorded. The
23 recording of an informal resolution meeting shall be made available
24 to the provider who requested the meeting. The commission may not
25 record an informal resolution meeting unless the commission
26 receives a written request from a provider under this subsection.

27 (b) Notwithstanding Section [531.1021](#)(g) and except as

1 provided by this section, an informal resolution meeting held under
2 Section 531.102(g)(6) or 531.120(b) is confidential, and any
3 information or materials obtained by the commission's office of
4 inspector general, including the office's employees or the office's
5 agents, during or in connection with an informal resolution
6 meeting, including a recording made under Subsection (a), are
7 privileged and confidential and not subject to disclosure under
8 Chapter 552 or any other means of legal compulsion for release,
9 including disclosure, discovery, or subpoena.

10 SECTION 11. Subchapter C, Chapter 531, Government Code, is
11 amended by adding Sections 531.1023, 531.1024, 531.1025, and
12 531.1203 to read as follows:

13 Sec. 531.1023. COMPLIANCE WITH FEDERAL CODING GUIDELINES.
14 The commission's office of inspector general, including office
15 staff and any third party with which the office contracts to perform
16 coding services, shall comply with federal coding guidelines,
17 including guidelines for diagnosis-related group (DRG) validation
18 and related audits.

19 Sec. 531.1024. HOSPITAL UTILIZATION REVIEWS AND AUDITS:
20 PROVIDER EDUCATION PROCESS. The executive commissioner, in
21 consultation with the office, shall by rule develop a process for
22 the commission's office of inspector general, including office
23 staff and any third party with which the office contracts to perform
24 coding services, to communicate with and educate providers about
25 the diagnosis-related group (DRG) validation criteria that the
26 office uses in conducting hospital utilization reviews and audits.

27 Sec. 531.1025. PERFORMANCE AUDITS AND COORDINATION OF AUDIT

1 ACTIVITIES. (a) Notwithstanding any other law, the commission's
2 office of inspector general may conduct a performance audit of any
3 program or project administered or agreement entered into by the
4 commission or a health and human services agency, including an
5 audit related to:

6 (1) contracting procedures of the commission or a
7 health and human services agency; or

8 (2) the performance of the commission or a health and
9 human services agency.

10 (b) In addition to the coordination required by Section
11 531.102(w), the office shall coordinate the office's other audit
12 activities with those of the commission, including the development
13 of audit plans, the performance of risk assessments, and the
14 reporting of findings, to minimize the duplication of audit
15 activities. In coordinating audit activities with the commission
16 under this subsection, the office shall:

17 (1) seek input from the commission and consider
18 previous audits conducted by the commission for purposes of
19 determining whether to conduct a performance audit; and

20 (2) request the results of an audit conducted by the
21 commission if those results could inform the office's risk
22 assessment when determining whether to conduct, or the scope of, a
23 performance audit.

24 Sec. 531.1203. RIGHTS OF AND PROVISION OF INFORMATION TO
25 PHARMACIES SUBJECT TO CERTAIN AUDITS. (a) A pharmacy has a right
26 to request an informal hearing before the commission's appeals
27 division to contest the findings of an audit conducted by the

1 commission's office of inspector general or an entity that
2 contracts with the federal government to audit Medicaid providers
3 if the findings of the audit do not include findings that the
4 pharmacy engaged in Medicaid fraud.

5 (b) In an informal hearing held under this section, staff of
6 the commission's appeals division, assisted by staff responsible
7 for the commission's vendor drug program who have expertise in the
8 law governing pharmacies' participation in Medicaid, make the final
9 decision on whether the findings of an audit are accurate. Staff of
10 the commission's office of inspector general may not serve on the
11 panel that makes the decision on the accuracy of an audit.

12 (c) In order to increase transparency, the commission's
13 office of inspector general shall, if the office has access to the
14 information, provide to pharmacies that are subject to audit by the
15 office, or by an entity that contracts with the federal government
16 to audit Medicaid providers, information relating to the
17 extrapolation methodology used as part of the audit and the methods
18 used to determine whether the pharmacy has been overpaid under
19 Medicaid in sufficient detail so that the audit results may be
20 demonstrated to be statistically valid and are fully reproducible.

21 SECTION 12. Section 533.015, Government Code, as amended by
22 S.B. No. 219, Acts of the 84th Legislature, Regular Session, 2015,
23 is amended to read as follows:

24 Sec. 533.015. COORDINATION OF EXTERNAL OVERSIGHT
25 ACTIVITIES. (a) To the extent possible, the commission shall
26 coordinate all external oversight activities to minimize
27 duplication of oversight of managed care plans under Medicaid and

1 disruption of operations under those plans.

2 (b) The executive commissioner, after consulting with the
3 commission's office of inspector general, shall by rule define the
4 commission's and office's roles in and jurisdiction over, and
5 frequency of, audits of managed care organizations participating in
6 Medicaid that are conducted by the commission and the commission's
7 office of inspector general.

8 (c) In accordance with Section 531.102(w), the commission
9 shall share with the commission's office of inspector general, at
10 the request of the office, the results of any informal audit or
11 on-site visit that could inform that office's risk assessment when
12 determining whether to conduct, or the scope of, an audit of a
13 managed care organization participating in Medicaid.

14 SECTION 13. The following provisions are repealed:

15 (1) Section 531.1201(c), Government Code; and

16 (2) Section 32.0422(k), Human Resources Code, as
17 amended by S.B. No. 219, Acts of the 84th Legislature, Regular
18 Session, 2015.

19 SECTION 14. Notwithstanding Section 531.004, Government
20 Code, the Sunset Advisory Commission shall conduct a
21 special-purpose review of the overall performance of the Health and
22 Human Services Commission's office of inspector general. In
23 conducting the review, the Sunset Advisory Commission shall
24 particularly focus on the office's investigations and the
25 effectiveness and efficiency of the office's processes, as part of
26 the Sunset Advisory Commission's review of agencies for the 87th
27 Legislature. The office is not abolished solely because the office

1 is not explicitly continued following the review.

2 SECTION 15. Section 531.102, Government Code, as amended by
3 this Act, applies only to a complaint or allegation of Medicaid
4 fraud or abuse received by the Health and Human Services Commission
5 or the commission's office of inspector general on or after the
6 effective date of this Act. A complaint or allegation received
7 before the effective date of this Act is governed by the law as it
8 existed when the complaint or allegation was received, and the
9 former law is continued in effect for that purpose.

10 SECTION 16. Not later than March 1, 2016, the executive
11 commissioner of the Health and Human Services Commission, in
12 consultation with the inspector general of the commission's office
13 of inspector general, shall adopt rules necessary to implement the
14 changes in law made by this Act to Section 531.102(g)(2),
15 Government Code, regarding the circumstances in which a payment
16 hold may be placed on claims for reimbursement submitted by a
17 Medicaid provider.

18 SECTION 17. As soon as practicable after the effective date
19 of this Act, the executive commissioner of the Health and Human
20 Services Commission, in consultation with the inspector general of
21 the commission's office of inspector general, shall adopt the rules
22 establishing the process for communicating with and educating
23 providers about diagnosis-related group (DRG) validation criteria
24 under Section 531.1024, Government Code, as added by this Act.

25 SECTION 18. Not later than September 1, 2016, the executive
26 commissioner of the Health and Human Services Commission shall
27 adopt the guidelines required under Section 531.1032(c),

1 Government Code, as added by this Act.

2 SECTION 19. Sections 531.120 and 531.1201, Government Code,
3 as amended by this Act, apply only to a proposed recoupment of an
4 overpayment or debt of which a provider is notified on or after the
5 effective date of this Act. A proposed recoupment of an overpayment
6 or debt that a provider was notified of before the effective date of
7 this Act is governed by the law as it existed when the provider was
8 notified, and the former law is continued in effect for that
9 purpose.

10 SECTION 20. Not later than March 1, 2016, the executive
11 commissioner of the Health and Human Services Commission in
12 consultation with the inspector general of the office of inspector
13 general shall adopt rules necessary to implement Section 531.1203,
14 Government Code, as added by this Act.

15 SECTION 21. Not later than September 1, 2016, the executive
16 commissioner of the Health and Human Services Commission shall
17 adopt rules required by Section 533.015(b), Government Code, as
18 added by this Act.

19 SECTION 22. If before implementing any provision of this
20 Act a state agency determines that a waiver or authorization from a
21 federal agency is necessary for implementation of that provision,
22 the agency affected by the provision shall request the waiver or
23 authorization and may delay implementing that provision until the
24 waiver or authorization is granted.

25 SECTION 23. This Act takes effect September 1, 2015.

President of the Senate

Speaker of the House

I hereby certify that S.B. No. 207 passed the Senate on April 21, 2015, by the following vote: Yeas 30, Nays 0; May 26, 2015, Senate refused to concur in House amendment and requested appointment of Conference Committee; May 27, 2015, House granted request of the Senate; May 30, 2015, Senate adopted Conference Committee Report by the following vote: Yeas 30, Nays 1.

Secretary of the Senate

I hereby certify that S.B. No. 207 passed the House, with amendment, on May 24, 2015, by the following vote: Yeas 142, Nays 0, two present not voting; May 27, 2015, House granted request of the Senate for appointment of Conference Committee; May 30, 2015, House adopted Conference Committee Report by the following vote: Yeas 144, Nays 0, two present not voting.

Chief Clerk of the House

Approved:

Date

Governor