1 AN ACT 2 relating to the provision of 9-1-1 services; providing criminal penalties. 3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 4 5 SECTION 1. Section 771.001(6), Health and Safety Code, is amended to read as follows: 6 "9-1-1 service" means a 7 (6) communications [telecommunications] service that connects users [provides the 8 user of the public telephone system the ability] to [reach] a public 9 safety answering point through a [by dialing the digits] 9-1-1 10 11 system. 12 SECTION 2. The heading to Section 771.053, Health and Safety Code, is amended to read as follows: 13 Sec. 771.053. STATEWIDE LIMITATION ON LIABILITY OF SERVICE 14 PROVIDERS AND CERTAIN PUBLIC OFFICERS. 15 SECTION 3. Section 771.053, Health and Safety Code, is 16 amended by amending Subsection (a) and adding Subsection (c) to 17 read as follows: 18 (a) A service provider 19 of communications 20 [telecommunications] service involved in providing 9-1-1 service, 21 a manufacturer of equipment used in providing 9-1-1 service, a developer of software used in providing 9-1-1 service, a third 22 23 party or other entity involved in providing 9-1-1 service, or an officer, director, or employee of the $[\frac{1}{2}]$ service provider, 24

<u>manufacturer, developer, third party, or other entity</u> involved in providing 9-1-1 service is not liable for any claim, damage, or loss arising from the provision of 9-1-1 service unless the act or omission proximately causing the claim, damage, or loss constitutes gross negligence, recklessness, or intentional misconduct.

6 (c) This section shall be interpreted to provide protection 7 relating to confidentiality and immunity and protection from 8 liability with at least the same scope and to at least the same 9 extent as described by federal law, including 47 U.S.C. Section 10 615a and 47 U.S.C. Section 1472.

SECTION 4. Section 771.061, Health and Safety Code, is amended to read as follows:

Sec. 771.061. STATEWIDE CONFIDENTIALITY OF INFORMATION. 13 14 (a) Information that a service provider of communications 15 [telecommunications] service is required to furnish to a governmental entity, including a regional planning commission, 16 17 emergency communications district, or public safety answering point, in providing 9-1-1 service or that a service provider, third 18 party, or other entity voluntarily furnishes at the request of a 19 governmental entity in providing [computerized] 9-1-1 service is 20 21 confidential and is not available for public inspection. Information that is contained in an address database maintained by 22 a governmental entity or a third party used in providing 23 24 [computerized] 9-1-1 service is confidential and is not available for public inspection. The service provider or third party is not 25 26 liable to any person who uses a [computerized] 9-1-1 service for the release of information furnished by the service provider or third 27

1 party in providing [computerized] 9-1-1 service, unless the act or 2 omission proximately causing the claim, damage, or loss constitutes 3 gross negligence, recklessness, or intentional misconduct.

4 (b) Information that а service provider [of 5 telecommunications service] furnishes to the commission or an emergency communication district to verify or audit emergency 6 service fees or surcharge remittances and that includes access line 7 8 or market share information of an individual service provider is confidential and not available for public inspection. 9

10 (c) This section shall be interpreted to provide protection 11 relating to confidentiality and immunity and protection from 12 liability with at least the same scope and to at least the same 13 extent as described by federal law, including 47 U.S.C. Section 14 <u>615a and 47 U.S.C. Section 1472.</u>

15 SECTION 5. Section 772.001(6), Health and Safety Code, is 16 amended to read as follows:

17 (6) "9-1-1 service" means a <u>communications</u> 18 [telecommunications] service <u>that connects users</u> [through which 19 the user of a public telephone system has the ability] to [reach] a 20 public safety answering point <u>through a 9-1-1 system</u> [by dialing 21 the digits 9-1-1].

22 SECTION 6. Sections 42.061(a), (b), and (c), Penal Code, 23 are amended to read as follows:

(a) In this section "9-1-1 service" and "public safety
answering point" or "PSAP" have the meanings assigned by Section
<u>771.001</u> [772.001], Health and Safety Code.

27

(b) A person commits an offense if the person makes a

1 [telephone] call to <u>a</u> 9-1-1 <u>service</u>, or requests 9-1-1 service 2 <u>using an electronic communications device</u>, when there is not an 3 emergency and knowingly or intentionally:

4

(1) remains silent; or

5 (2) makes abusive or harassing statements to a PSAP6 employee.

7 (c) A person commits an offense if the person knowingly 8 permits <u>an electronic communications device</u>, <u>including</u> a 9 telephone, under the person's control to be used by another person 10 in a manner described in Subsection (b).

SECTION 7. The heading to Section 42.062, Penal Code, is amended to read as follows:

13 Sec. 42.062. INTERFERENCE WITH EMERGENCY <u>REQUEST FOR</u> 14 ASSISTANCE [TELEPHONE CALL].

15 SECTION 8. Sections 42.062(a), (b), and (d), Penal Code, 16 are amended to read as follows:

(a) An individual commits an offense if the individual knowingly prevents or interferes with another individual's ability to place an emergency [telephone] call or to request assistance, <u>including a request for assistance using an electronic</u> <u>communications device</u>, in an emergency from a law enforcement agency, medical facility, or other agency or entity the primary purpose of which is to provide for the safety of individuals.

(b) An individual commits an offense if the individual
recklessly renders unusable <u>an electronic communications device</u>,
<u>including</u> a telephone, that would otherwise be used by another
individual to place an emergency [telephone] call or to request

assistance in an emergency from a law enforcement agency, medical
 facility, or other agency or entity the primary purpose of which is
 to provide for the safety of individuals.

(d) In this section, "emergency" means a condition or
circumstance in which any individual is or is reasonably believed
by the individual making a [telephone] call or requesting
<u>assistance</u> to be in fear of imminent assault or in which property is
or is reasonably believed by the individual making the [telephone]
call or requesting assistance to be in imminent danger of damage or
destruction.

SECTION 9. Section 772.401, Health and Safety Code, is repealed.

SECTION 10. Subchapter C, Chapter 171, Health and Safety
Code, is amended by adding Section 771.0512 to read as follows:

15 Sec. 771.0512. OBLIGATIONS OR REQUIREMENTS CONCERNING VOICE OVER INTERNET PROTOCOL, INTERNET PROTOCOL ENABLED SERVICE, OR 16 17 COMMERCIAL MOBILE SERVICE OR WIRELINE SERVICE. Defining "9-1-1 service" as a communications service and other amendments effective 18 September 1, 2013, do not expand or change the authority or 19 jurisdiction of a public agency or the commission over commercial 20 mobile service or wireline service including Voice over Internet 21 Protocol service or Internet Protocol enabled service or expand the 22 authority of a public agency or the commission to assess 911 fees. 23 24 Nothing in this chapter affects Section 52.002(d), Utilities Code. In this section, "Voice over Internet Protocol service," "Internet 25 Protocol enabled service," and "commercial mobile service" have the 26 meanings assigned by Sections 51.002 and 51.003, Utilities Code. 27

SECTION 11. Subchapter A, Chapter 772, Health and Safety 1 2 Code, is amended by adding Section 772.003 to read as follows: 3 Sec. 772.003. OBLIGATIONS OR REQUIREMENTS CONCERNING VOICE OVER INTERNET PROTOCOL, INTERNET PROTOCOL ENABLED SERVICE, OR 4 5 COMMERCIAL MOBILE SERVICE OR WIRELINE SERVICE. Defining "9-1-1 service" as a communications service and other amendments effective 6 September 1, 2013, do not expand or change the authority or 7 8 jurisdiction of a public agency or the commission over commercial mobile service or wireline service including Voice over Internet 9 10 Protocol service or Internet Protocol enabled service or expand the authority of a public agency or the commission to assess 911 fees. 11 12 Nothing in this chapter affects Section 52.002(d), Utilities Code. In this section, "Voice over Internet Protocol service," "Internet 13 Protocol enabled service," and "commercial mobile service" have the 14 15 meanings assigned by Sections 51.002 and 51.003, Utilities Code. SECTION 12. The change in law made by this Act applies only 16

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SECTION 12. The change in law made by this Act applies only to an offense committed on or after the effective date of this Act. An offense committed before the effective date of this Act is governed by the law in effect on the date the offense was committed, and the former law is continued in effect for that purpose. For purposes of this section, an offense was committed before the effective date of this Act if any element of the offense occurred before that date.

24

SECTION 13. This Act takes effect September 1, 2013.

President of the Senate

Speaker of the House

I certify that H.B. No. 1972 was passed by the House on April 24, 2013, by the following vote: Yeas 144, Nays 0, 1 present, not voting.

Chief Clerk of the House

I certify that H.B. No. 1972 was passed by the Senate on May 15, 2013, by the following vote: Yeas 31, Nays 0.

Secretary of the Senate

APPROVED:

Date

Governor