1	AN ACT
2	relating to the continuation and operation of the Texas Department
3	of Insurance and the operation of certain insurance programs;
4	imposing administrative penalties.
5	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
6	ARTICLE 1. GENERAL PROVISIONS
7	SECTION 1.001. Section 31.002, Insurance Code, is amended
8	to read as follows:
9	Sec. 31.002. DUTIES OF DEPARTMENT. In addition to the other
10	duties required of the Texas Department of Insurance, the
11	department shall:
12	(1) regulate the business of insurance in this state;
13	(2) administer the workers' compensation system of
14	this state as provided by Title 5, Labor Code; [and]
15	(3) ensure that this code and other laws regarding
16	insurance and insurance companies are executed;
17	(4) protect and ensure the fair treatment of
18	consumers; and
19	(5) ensure fair competition in the insurance industry
20	in order to foster a competitive market.
21	SECTION 1.002. Section 31.004(a), Insurance Code, is
22	amended to read as follows:
23	(a) The Texas Department of Insurance is subject to Chapter
24	325, Government Code (Texas Sunset Act). Unless continued in

H.B. No. 1951 1 existence as provided by that chapter, the department is abolished September 1, 2023 [2011]. 2 SECTION 1.003. Subchapter B, Chapter 36, Insurance Code, is 3 amended by adding Section 36.110 to read as follows: 4 5 Sec. 36.110. NEGOTIATED RULEMAKING AND ALTERNATIVE DISPUTE 6 RESOLUTION POLICY. (a) The commissioner shall develop and 7 implement a policy to encourage the use of: 8 (1) negotiated rulemaking procedures under Chapter 2008, Government Code, for the adoption of department rules; and 9 (2) appropriate alternative dispute resolution 10 procedures under Chapter 2009, Government Code, to assist in the 11 12 resolution of internal and external disputes under the department's 13 jurisdiction. 14 (b) The department's procedures relating to alternative 15 dispute resolution must conform, to the extent possible, to any model guidelines issued by the State Office of Administrative 16 17 Hearings for the use of alternative dispute resolution by state agencies. 18 19 (c) The commissioner shall: (1) coordinate the implementation of the policy 20 adopted under Subsection (a); 21 22 (2) provide training as needed to implement the procedures for negotiated rulemaking or alternative dispute 23 24 resolution; and 25 (3) collect data concerning the effectiveness of those 26 procedures.

ARTICLE 2. CERTAIN ADVISORY BOARDS, COMMITTEES, AND COUNCILS AND 1 RELATED TECHNICAL CORRECTIONS 2 SECTION 2.001. Chapter 32, Insurance Code, is amended by 3 adding Subchapter E to read as follows: 4 5 SUBCHAPTER E. RULES REGARDING USE OF ADVISORY COMMITTEES 6 Sec. 32.151. RULEMAKING AUTHORITY. (a) The commissioner 7 shall adopt rules, in compliance with Section 39.003 of this code and Chapter 2110, Government Code, regarding the purpose, 8 structure, and use of advisory committees by the commissioner, the 9 state fire marshal, or department staff, including rules governing 10 an advisory committee's: 11 12 (1) purpose, role, responsibility, and goals; 13 (2) size and quorum requirements; (3) qualifications for membership, including 14 15 experience requirements and geographic representation; (4) appointment procedures; 16 17 (5) terms of service; (6) training requirements; and 18 19 (7) duration. (b) An advisory committee must be structured and used to 20 advise the commissioner, the state fire marshal, or department 21 staff. An advisory committee may not be responsible for rulemaking 22 or policymaking. 23 24 Sec. 32.152. PERIODIC EVALUATION. The commissioner shall by rule establish a process by which the department shall 25 26 periodically evaluate an advisory committee to ensure its continued necessity. The department may retain or develop committees as 27

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1 appropriate to meet changing needs.

2 <u>Sec. 32.153. COMPLIANCE WITH OPEN MEETINGS ACT. A</u>
3 <u>department advisory committee must comply with Chapter 551,</u>
4 Government Code.

5 SECTION 2.002. Section 843.441, Insurance Code, is 6 transferred to Subchapter L, Chapter 843, Insurance Code, 7 redesignated as Section 843.410, Insurance Code, and amended to 8 read as follows:

Sec. 843.410 [843.441]. ASSESSMENTS. 9 (a) То provide 10 funds for the administrative expenses of the commissioner regarding rehabilitation, liquidation, supervision, conservatorship, or 11 12 seizure [conservation] of a [an impaired] health maintenance organization in this state that is placed under supervision or in 13 14 conservatorship under Chapter 441 or against which a delinquency 15 proceeding is commenced under Chapter 443 and that is found by the commissioner to have insufficient funds to pay the total amount of 16 17 health care claims and the administrative[, including] expenses incurred by the commissioner regarding the rehabilitation, 18 liquidation, supervision, conservatorship, or seizure, the 19 commissioner [acting as receiver or by a special deputy receiver, 20 21 the committee, at the commissioner's direction,] shall assess each health maintenance organization in the proportion that the gross 22 premiums of the health maintenance organization that were written 23 24 in this state during the preceding calendar year bear to the aggregate gross premiums that were written in this state by all 25 26 health maintenance organizations, as found [provided to the committee by the commissioner] after review of annual statements 27

1 and other reports the commissioner considers necessary.

(b) [(c)] The commissioner may abate or defer an assessment 2 3 in whole or in part if, in the opinion of the commissioner, payment the assessment would endanger the ability of a health 4 of 5 maintenance organization to fulfill its contractual obligations. If an assessment is abated or deferred in whole or in part, the 6 amount of the abatement or deferral may be assessed against the 7 8 remaining health maintenance organizations in a manner consistent with the calculations made by the commissioner under Subsection (a) 9 10 [basis for assessments provided by the approved plan of operation].

11 (c) [(d)] The total of all assessments on a health 12 maintenance organization may not exceed one-fourth of one percent 13 of the health maintenance organization's gross premiums in any one 14 calendar year.

15 (d) [(e)] Notwithstanding any other provision of this subchapter, funds derived from an assessment made under this 16 17 section may not be used for more than 180 consecutive days for the expenses of administering the affairs of a [an impaired] health 18 19 maintenance organization the surplus of which is impaired and that is [while] in supervision[, rehabilitation,] or conservatorship 20 [conservation for more than 150 days]. 21 The <u>commissioner</u> [committee] may extend the period during which the commissioner 22 [it] makes assessments for the administrative expenses [of an 23 24 impaired health maintenance organization as it considers 25 appropriate].

26 SECTION 2.003. Section 1660.004, Insurance Code, is amended 27 to read as follows:

Sec. 1660.004. GENERAL RULEMAKING. The commissioner may
 adopt rules as necessary to implement this chapter[, including
 rules requiring the implementation and provision of the technology
 recommended by the advisory committee].

5 SECTION 2.004. Section 1660.102(b), Insurance Code, is 6 amended to read as follows:

7 (b) The commissioner may consider [the] recommendations [of 8 the advisory committee] or any <u>other</u> information provided in 9 response to a department-issued request for information relating to 10 electronic data exchange, including identification card programs, 11 before adopting rules regarding:

12 (1) information to be included on the identification13 cards;

14 (2) technology to be used to implement the 15 identification card pilot program; and

16 (3) confidentiality and accuracy of the information17 required to be included on the identification cards.

18 SECTION 2.005. Section 4001.009(a), Insurance Code, is 19 amended to read as follows:

(a) As referenced in Section 4001.003(9), a reference to an
agent in the following laws includes a subagent without regard to
whether a subagent is specifically mentioned:

(1) Chapters 281, 402, 421-423, 441, 444, 461-463,
[523,] 541-556, 558, 559, [702,] 703, 705, 821, 823-825, 827, 828,
844, 963, 1108, <u>1205-1208</u> [1205-1209], <u>1211, 1213, 1214</u>
[1211-1214], 1352, 1353, 1357, 1358, 1360-1363, 1369, 1453-1455,
1503, 1550, 1801, 1803, 2151-2154, 2201-2203, 2205-2213, 3501,

3502, 4007, 4102, and 4201-4203; 1 (2) Chapter 403, excluding Section 403.002; 2 3 (3) Subchapter A, Chapter 491; Subchapter C, Chapter 521; 4 (4) Subchapter A, Chapter 557; 5 (5) Subchapter B, Chapter 805; 6 (6) Subchapters D, E, and F, Chapter 982; 7 (7) 8 (8) Subchapter D, Chapter 1103; Subchapters B, C, D, and E, Chapter 9 (9) 1204, excluding Sections 1204.153 and 1204.154; 10 11 (10) Subchapter B, Chapter 1366; 12 (11)Subchapters B, C, and D, Chapter 1367, excluding Section 1367.053(c); 13 14 (12)Subchapters A, C, D, E, F, H, and I, Chapter 1451; 15 (13) Subchapter B, Chapter 1452; 16 Sections 551.004, 841.303, 982.001, 982.002, (14)17 982.004, 982.052, 982.102, 982.103, 982.104, 982.106, 982.107, 982.108, 982.110, 982.111, 982.112, and 1802.001; and 18 Chapter 107, Occupations Code. 19 (15) SECTION 2.006. Section 4102.005, Insurance Code, is amended 20 to read as follows: 21 Sec. 4102.005. CODE OF ETHICS. The commissioner[, with 22 quidance from the public insurance adjusters examination advisory 23 24 committee,] by rule shall adopt: 25 (1) a code of ethics for public insurance adjusters 26 that fosters the education of public insurance adjusters concerning the ethical, legal, and business principles that should govern 27

1 their conduct; 2 (2) recommendations regarding the solicitation of the 3 adjustment of losses by public insurance adjusters; and 4 any other principles of conduct or procedures that (3) 5 the commissioner considers necessary and reasonable. 6 SECTION 2.007. Section 2154.052(a), Occupations Code, is 7 amended to read as follows: The commissioner: 8 (a) 9 (1) shall administer this chapter through the state 10 fire marshal; and (2) may issue rules to administer this chapter [in 11 compliance with Section 2154.054]. 12 SECTION 2.008. The following laws are repealed: 13 Article 3.70-3D(d), Insurance Code, as effective 14 (1)15 on appropriation in accordance with Section 5, Chapter 1457 (H.B. 3021), Acts of the 76th Legislature, Regular Session, 1999; 16 17 (2) Chapter 523, Insurance Code; Section 524.061, Insurance Code; 18 (3) 19 (4)the heading to Subchapter M, Chapter 843, Insurance Code; 20 21 (5) Sections 843.435, 843.436, 843.437, 843.438, 843.439, and 843.440, Insurance Code; 22 23 (6) Chapter 1212, Insurance Code; 24 (7) Section 1660.002(2), Insurance Code; Subchapter B, Chapter 1660, Insurance Code; 25 (8) Section 1660.101(c), Insurance Code; 26 (9) (10) Sections 4002.004, 4004.002, 4101.006, 27 and

4102.059, Insurance Code; 1 Sections 4201.003(c) and (d), Insurance Code; (11)2 Subchapter C, Chapter 6001, Insurance Code; 3 (12)(13) Subchapter C, Chapter 6002, Insurance Code; 4 (14) Subchapter C, Chapter 6003, Insurance Code; 5 (15) Section 2154.054, Occupations Code; and 6 7 (16)Section 2154.055(c), Occupations Code. 8 SECTION 2.009. (a) The following boards, committees, councils, and task forces are abolished on the effective date of 9 this Act: 10 (1) the 11 consumer assistance program for health 12 maintenance organizations advisory committee; (2) the executive committee of the market assistance 13 14 program for residential property insurance; 15 (3) the TexLink to Health Coverage Program task force; 16 (4) the health maintenance organization solvency 17 surveillance committee; (5) the technical advisory committee 18 on claims 19 processing; 20 (6) the technical advisory committee on electronic 21 data exchange; the examination of license applicants advisory 22 (7) 23 board; 24 (8) the advisory council on continuing education for 25 insurance agents; 26 (9) the insurance adjusters examination advisory 27 board;

1 (10) the public insurance adjusters examination
2 advisory committee;

3 (11) the utilization review agents advisory
4 committee;

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5 (12) the fire extinguisher advisory council;
6 (13) the fire detection and alarm devices advisory

7 council;

8

(14) the fire protection advisory council; and

9

(15) the fireworks advisory council.

10 (b) All powers, duties, obligations, rights, contracts, 11 funds, records, and real or personal property of a board, 12 committee, council, or task force listed under Subsection (a) of 13 this section shall be transferred to the Texas Department of 14 Insurance not later than February 28, 2012.

15 SECTION 2.010. The changes in law made by this Act by 16 repealing Sections 523.003 and 843.439, Insurance Code, apply only 17 to a cause of action that accrues on or after the effective date of 18 this Act. A cause of action that accrues before the effective date 19 of this Act is governed by the law in effect immediately before that 20 date, and that law is continued in effect for that purpose.

21

ARTICLE 3. RATE REGULATION

22 SECTION 3.001. Subchapter F, Chapter 843, Insurance Code, 23 is amended by adding Section 843.2071 to read as follows:

24 <u>Sec. 843.2071. NOTICE OF INCREASE IN CHARGE FOR COVERAGE.</u> 25 <u>(a) Not less than 60 days before the date on which an increase in a</u> 26 <u>charge for coverage under this chapter takes effect, a health</u> 27 <u>maintenance organization shall:</u>

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1	(1) give to each enrollee under an individual evidence
2	of coverage written notice of the effective date of the increase;
3	and
4	(2) provide the enrollee a table that clearly lists:
5	(A) the actual dollar amount of the charge for
6	coverage on the date of the notice;
7	(B) the actual dollar amount of the charge for
8	coverage after the charge increase; and
9	(C) the percentage change between the amounts
10	described by Paragraphs (A) and (B).
11	(b) The notice required by this section must be based on
12	coverage in effect on the date of the notice.
13	(c) This section may not be construed to prevent a health
14	maintenance organization, at the request of an enrollee, from
15	negotiating a change in benefits or rates after delivery of the
16	notice required by this section.
17	(d) A health maintenance organization may not require an
18	enrollee entitled to notice under this section to respond to the
19	health maintenance organization to renew the coverage or take other
20	action relating to the renewal or extension of the coverage before
21	the 45th day after the date the notice described by Subsection (a)
22	is given.
23	(e) The notice required by this section must include:
24	(1) contact information for the department, including
25	information concerning how to file a complaint with the department;
26	(2) contact information for the Texas Consumer Health
27	Assistance Program, including information concerning how to

1	request from the program consumer protection information or
2	assistance with filing a complaint; and
3	(3) the addresses of Internet websites that provide
4	consumer information related to rate increase justifications,
5	including the websites of the department and the United States
6	Department of Health and Human Services.
7	SECTION 3.002. Subchapter C, Chapter 1201, Insurance Code,
8	is amended by adding Section 1201.109 to read as follows:
9	Sec. 1201.109. NOTICE OF RATE INCREASE. (a) Not less than
10	60 days before the date on which a premium rate increase takes
11	effect on an individual accident and health insurance policy
12	delivered or issued for delivery in this state by an insurer, the
13	insurer shall:
14	(1) give written notice to the insured of the
15	effective date of the increase; and
16	(2) provide the insured a table that clearly lists:
17	(A) the actual dollar amount of the premium on
18	the date of the notice;
19	(B) the actual dollar amount of the premium after
20	the premium rate increase; and
21	(C) the percentage change between the amounts
22	described by Paragraphs (A) and (B).
23	(b) The notice required by this section must be based on
24	coverage in effect on the date of the notice.
25	(c) This section may not be construed to prevent an insurer,
26	at the request of an insured, from negotiating a change in benefits
27	or rates after delivery of the notice required by this section.

H.B. No. 1951 1 (d) An insurer may not require an insured entitled to notice 2 under this section to respond to the insurer to renew the policy or 3 take other action relating to the renewal or extension of the policy before the 45th day after the date the notice described by 4 5 Subsection (a) is given. (e) The notice required by this section must include: 6 7 (1) contact information for the department, including 8 information concerning how to file a complaint with the department; 9 (2) contact information for the Texas Consumer Health Assistance Program, including information concerning how to 10 request from the program consumer protection information or 11 12 assistance with filing a complaint; and (3) the addresses of Internet websites that provide 13 14 consumer information related to rate increase justifications, 15 including the websites of the department and the United States Department of Health and Human Services. 16 SECTION 3.003. Subchapter E, Chapter 1501, Insurance Code, 17 is amended by adding Section 1501.216 to read as follows: 18 19 Sec. 1501.216. PREMIUM RATES: NOTICE OF INCREASE. (a) Not less than 60 days before the date on which a premium rate increase 20 takes effect on a small employer health benefit plan delivered or 21 22 issued for delivery in this state by an insurer, the insurer shall: (1) give written notice to the small employer of the 23 24 effective date of the increase; and 25 (2) provide the small employer a table that clearly 26 lists: 27 (A) the actual dollar amount of the premium on

1 the date of the notice; 2 (B) the actual dollar amount of the premium after 3 the premium rate increase; and 4 (C) the percentage change between the amounts 5 described by Paragraphs (A) and (B). 6 (b) The notice required by this section must be based on coverage in effect on the date of the notice. 7 8 (c) This section may not be construed to prevent an insurer, at the request of a small employer, from negotiating a change in 9 10 benefits or rates after delivery of the notice required by this section. 11 12 (d) An insurer may not require a small employer entitled to notice under this section to respond to the insurer to renew the 13 policy or take other action relating to the renewal or extension of 14 15 the policy before the 45th day after the date the notice described 16 by Subsection (a) is given. 17 (e) The notice required by this section must include: (1) contact information for the department, including 18 19 information concerning how to file a complaint with the department; (2) contact information for the Texas Consumer Health 20 Assistance Program, including information concerning how to 21 request from the program consumer protection information or 22 23 assistance with filing a complaint; and 24 (3) the addresses of Internet websites that provide consumer information related to rate increase justifications, 25 26 including the websites of the department and the United States Department of Health and Human Services. 27

H.B. No. 1951 1 SECTION 3.004. Section 2251.002(8), Insurance Code, is 2 amended to read as follows: 3 (8) "Supporting information" means: 4 the experience and judgment of the filer and (A) 5 the experience or information of other insurers or advisory organizations on which the filer relied; 6 7 the interpretation of any other information (B) 8 on which the filer relied; 9 (C) a description of methods used in making a 10 rate; and other 11 (D) any information the department receives from a filer as a response to a request under Section 12 38.001 [requires to be filed]. 13 14 SECTION 3.005. Section 2251.101, Insurance Code, is amended 15 to read as follows: Sec. 2251.101. RATE FILINGS AND SUPPORTING INFORMATION. 16 17 (a) Except as provided by Subchapter D, for risks written in this state, each insurer shall file with the commissioner all rates, 18 applicable rating manuals, supplementary rating information, and 19 additional information as required by the commissioner. An insurer 20 may use a rate filed under this subchapter on and after the date the 21 rate is filed. 22 23 The commissioner by rule shall: (b) 24 (1) determine the information required to be included in the filing, including: 25 26 (A) [(1)] categories of supporting information 27 and supplementary rating information;

(B) $\left[\frac{(2)}{(2)}\right]$ statistics or other information to 1 support the rates to be used by the insurer, including information 2 3 necessary to evidence that the computation of the rate does not include disallowed expenses; and 4 5 (C) [(3)] information concerning policy fees, service fees, and other fees that are charged or collected by the 6 7 insurer under Section 550.001 or 4005.003; and 8 (2) prescribe the process through which the department requests supplementary rating information and 9 supporting information under this section, including: 10 (A) the number of times the department may make a 11 request for information; and 12 (B) the types of information the department may 13 14 request when reviewing a rate filing. 15 SECTION 3.006. Section 2251.103, Insurance Code, is amended to read as follows: 16 17 Sec. 2251.103. COMMISSIONER ACTION CONCERNING [DISAPPROVAL OF RATE IN] RATE FILING NOT YET IN EFFECT; HEARING AND ANALYSIS. 18 19 (a) Not later than the earlier of the date the rate takes effect or the 30th day after the date a rate is filed with the department 20 under Section 2251.101, the [The] commissioner shall disapprove the 21 [a] rate if the commissioner determines that the rate [filing made 22 23 under this chapter] does not comply with the requirements of this 24 chapter [meet the standards established under Subchapter B]. 25 Except as provided by Subsection (c), if a rate has not (b) 26 been disapproved by the commissioner before the expiration of the 30-day period described by Subsection (a), the rate is not 27

1 considered disapproved under this section.

(c) For good cause, the commissioner may, on the expiration
of the 30-day period described by Subsection (a), extend the period
for disapproval of a rate for one additional 30-day period. The
commissioner and the insurer may not by agreement extend the 30-day
period described by Subsection (a) or this subsection.

7 <u>(d)</u> If the commissioner disapproves a <u>rate under this</u> 8 <u>section</u> [filing], the commissioner shall issue an order specifying 9 in what respects the <u>rate</u> [filing] fails to meet the requirements of 10 this chapter.

11 (e) An insurer that files a rate that is disapproved under 12 this section [(c) The filer] is entitled to a hearing on written 13 request made to the commissioner not later than the 30th day after 14 the date the order disapproving the rate [filing] takes effect.

15 (f) The department shall track, compile, and routinely 16 analyze the factors that contribute to the disapproval of rates 17 under this section.

SECTION 3.007. Subchapter C, Chapter 2251, Insurance Code, is amended by adding Section 2251.1031 to read as follows:

20 <u>Sec. 2251.1031. REQUESTS</u> FOR ADDITIONAL INFORMATION. 21 (a) If the department determines that the information filed by an 22 insurer under this subchapter or Subchapter D is incomplete or 23 otherwise deficient, the department may request additional 24 information from the insurer.

25 (b) If the department requests additional information from 26 the insurer during the 30-day period described by Section 27 2251.103(a) or 2251.153(a) or under a second 30-day period

H.B. No. 1951 described by Section 2251.103(c) or 2251.153(c), as applicable, the 1 2 time between the date the department submits the request to the insurer and the date the department receives the information 3 requested is not included in the computation of the first 30-day 4 period or the second 30-day period, as applicable. 5 (c) For purposes of this section, the date of the 6 7 department's submission of a request for additional information is 8 the earlier of: (1) the date of the department's electronic mailing or 9 10 documented telephone call relating to the request for additional information; or 11 12 (2) the postmarked date on the department's letter relating to the request for additional information. 13 14 (d) The department shall track, compile, and routinely 15 analyze the volume and content of requests for additional information made under this section to ensure that all requests for 16 17 additional information are fair and reasonable. SECTION 3.008. The heading to Section 2251.104, Insurance 18 19 Code, is amended to read as follows: Sec. 2251.104. COMMISSIONER DISAPPROVAL OF RATE IN EFFECT; 20 21 HEARING. SECTION 3.009. Section 2251.107, Insurance Code, is amended 22 23 to read as follows: 24 Sec. 2251.107. PUBLIC [INSPECTION OF] INFORMATION. (a) Each filing made, and any supporting information filed, under this 25 26 chapter is public information subject to Chapter 552, Government Code, including any applicable exception from required disclosure 27

1 under that chapter [open to public inspection as of the date of the
2 filing].

3 (b) Each year the department shall make available to the 4 public information concerning the department's general process and 5 methodology for rate review under this chapter, including factors 6 that contribute to the disapproval of a rate. Information provided 7 under this subsection must be general in nature and may not reveal 8 proprietary or trade secret information of any insurer.

9 SECTION 3.010. Section 2251.151, Insurance Code, is amended 10 by adding Subsections (c-1) and (f) and amending Subsection (e) to 11 read as follows:

12 (c-1) If the commissioner requires an insurer to file the 13 insurer's rates under this section, the commissioner shall 14 periodically assess whether the conditions described by Subsection 15 (a) continue to exist. If the commissioner determines that the 16 conditions no longer exist, the commissioner shall issue an order 17 excusing the insurer from filing the insurer's rates under this 18 section.

19 (e) If the commissioner requires an insurer to file the insurer's rates under this section, the commissioner shall issue an 20 order specifying the commissioner's reasons for requiring the rate 21 filing and explaining any steps the insurer must take and any 22 conditions the insurer must meet in order to be excused from filing 23 24 the insurer's rates under this section. An affected insurer is entitled to a hearing on written request made to the commissioner 25 not later than the 30th day after the date the order is issued. 26

27 (f) The commissioner by rule shall define:

H.B. No. 1951 1 (1) the financial conditions and rating practices that may subject an insurer to this section under Subsection (a)(1); and 2 (2) the process by which the commissioner determines 3 that a statewide insurance emergency exists under Subsection 4 5 (a)(2). SECTION 3.011. Section 2251.156, Insurance Code, is amended 6 7 to read as follows: Sec. 2251.156. RATE FILING DISAPPROVAL BY COMMISSIONER; 8 HEARING. (a) If the commissioner disapproves a rate filing under 9 Section 2251.153(a)(2), the commissioner shall issue an order 10 disapproving the filing in accordance with Section 2251.103(d) 11 [2251.103(b)]. 12 An insurer whose rate filing is disapproved is entitled 13 (b) 14 to a hearing in accordance with Section 2251.103(e) [2251.103(c)]. 15 (c) The department shall track precedents related to disapprovals of rates under this subchapter to ensure uniform 16 17 application of rate standards by the department. SECTION 3.012. Section 2254.003(a), Insurance Code, 18 is amended to read as follows: 19 (a) This section applies to a rate for personal automobile 20 insurance or residential property insurance filed on or after the 21 effective date of Chapter 206, Acts of the 78th Legislature, 22 23 Regular Session, 2003. 24 SECTION 3.013. Section 2251.154, Insurance Code, is repealed. 25 SECTION 3.014. Sections 2251.002(8) 26 and 2251.107, 27 Insurance Code, as amended by this Act, apply only to a request to

1 inspect information or to obtain public information made to the 2 Texas Department of Insurance on or after the effective date of this 3 Act. A request made before the effective date of this Act is 4 governed by the law in effect immediately before the effective date 5 of this Act, and the former law is continued in effect for that 6 purpose.

7 SECTION 3.015. Section 2251.103, Insurance Code, as amended 8 by this Act, and Section 2251.1031, Insurance Code, as added by this 9 Act, apply only to a rate filing made on or after the effective date 10 of this Act. A rate filing made before the effective date of this 11 Act is governed by the law in effect at the time the filing was made, 12 and that law is continued in effect for that purpose.

SECTION 3.016. Section 2251.151(c-1), Insurance Code, as added by this Act, applies to an insurer that is required to file the insurer's rates for approval under Section 2251.151, Insurance Code, on or after the effective date of this Act, regardless of when the order requiring the insurer to file the insurer's rates for approval under that section is first issued.

19 SECTION 3.017. Section 2251.151(e), Insurance Code, as 20 amended by this Act, applies only to an order issued by the 21 commissioner of insurance on or after the effective date of this 22 Act. An order of the commissioner issued before the effective date 23 of this Act is governed by the law in effect on the date the order 24 was issued, and that law is continued in effect for that purpose.

26 SECTION 4.001. Section 417.008, Government Code, is amended 27 by adding Subsection (f) to read as follows:

ARTICLE 4. STATE FIRE MARSHAL'S OFFICE

25

1 (f) The commissioner by rule shall prescribe a reasonable fee for an inspection performed by the state fire marshal that may 2 3 be charged to a property owner or occupant who requests the inspection, as the commissioner considers appropriate. 4 In prescribing the fee, the commissioner shall consider the overall 5 cost to the state fire marshal to perform the inspections, 6 including the approximate amount of time the staff of the state fire 7 8 marshal needs to perform an inspection, travel costs, and other 9 expenses.

SECTION 4.002. Section 417.0081, Government Code, is amended to read as follows:

Sec. 417.0081. INSPECTION OF CERTAIN STATE-OWNED <u>OR</u> <u>STATE-LEASED</u> BUILDINGS. <u>(a)</u> The state fire marshal, at the commissioner's direction, shall periodically inspect public buildings under the charge and control of the <u>Texas Facilities</u> [<u>General Services</u>] Commission <u>and buildings leased for the use of a</u> state agency by the Texas Facilities Commission.

18 (b) For the purpose of determining a schedule for conducting 19 inspections under this section, the commissioner by rule shall 20 adopt guidelines for assigning potential fire safety risk to 21 state-owned and state-leased buildings. Rules adopted under this 22 subsection must provide for the inspection of each state-owned and 23 state-leased building to which this section applies, regardless of 24 how low the potential fire safety risk of the building may be.

(c) On or before January 1 of each year, the state fire
 marshal shall report to the governor, lieutenant governor, speaker
 of the house of representatives, and appropriate standing

<u>committees of the legislature regarding the state fire marshal's</u> <u>findings in conducting inspections under this section.</u>

3 SECTION 4.003. Section 417.0082, Government Code, is 4 amended to read as follows:

Sec. 417.0082. PROTECTION OF CERTAIN 5 STATE-OWNED OR STATE-LEASED BUILDINGS AGAINST FIRE HAZARDS. (a) The state fire 6 marshal, under the direction of the commissioner, shall take any 7 8 action necessary to protect a public building under the charge and control of the Texas Facilities [Building and Procurement] 9 10 Commission, and the building's occupants, and the occupants of a building leased for the use of a state agency by the Texas 11 12 Facilities Commission, against an existing or threatened fire hazard. The state fire marshal and the Texas Facilities [Building 13 and Procurement] Commission shall include the State Office of Risk 14 15 Management in all communication concerning fire hazards.

(b) The commissioner, the Texas <u>Facilities</u> [Building and <u>Procurement</u>] Commission, and the risk management board shall make and each adopt by rule a memorandum of understanding that coordinates the agency's duties under this section.

20 SECTION 4.004. Section 417.010, Government Code, is amended 21 to read as follows:

22 Sec. 417.010. <u>DISCIPLINARY AND ENFORCEMENT ACTIONS;</u> 23 <u>ADMINISTRATIVE PENALTIES</u> [<u>ALTERNATE REMEDIES</u>]. (a) This section 24 <u>applies to each person and firm licensed, registered, or otherwise</u> 25 <u>regulated by the department through the state fire marshal,</u> 26 <u>including:</u>

27

(1) a person regulated under Title 20, Insurance Code;

1	and
2	(2) a person licensed under Chapter 2154, Occupations
3	<u>Code.</u>
4	(b) The commissioner by rule shall delegate to the state
5	fire marshal the authority to take disciplinary and enforcement
6	actions, including the imposition of administrative penalties in
7	accordance with this section on a person regulated under a law
8	listed under Subsection (a) who violates that law or a rule or order
9	adopted under that law. In the rules adopted under this subsection,
10	the commissioner shall:
11	(1) specify which types of disciplinary and
12	enforcement actions are delegated to the state fire marshal; and
13	(2) outline the process through which the state fire
14	marshal may, subject to Subsection (e), impose administrative
15	penalties or take other disciplinary and enforcement actions.
16	(c) The commissioner by rule shall adopt a schedule of
17	administrative penalties for violations subject to a penalty under
18	this section to ensure that the amount of an administrative penalty
19	imposed is appropriate to the violation. The department shall
20	provide the administrative penalty schedule to the public on
21	request. The amount of an administrative penalty imposed under
22	this section must be based on:
23	(1) the seriousness of the violation, including:
24	(A) the nature, circumstances, extent, and
25	gravity of the violation; and
26	(B) the hazard or potential hazard created to the
27	health, safety, or economic welfare of the public;

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1	(2) the economic harm to the public interest or public
2	confidence caused by the violation;
3	(3) the history of previous violations;
4	(4) the amount necessary to deter a future violation;
5	(5) efforts to correct the violation;
6	(6) whether the violation was intentional; and
7	(7) any other matter that justice may require.
8	(d) In [The state fire marshal, in] the enforcement of a law
9	that is enforced by or through the state fire marshal, <u>the state</u>
10	fire marshal may, in lieu of cancelling, revoking, or suspending a
11	license or certificate of registration $\underline{\prime}$ impose on the holder of the
12	license or certificate of registration an order directing the
13	holder to do one or more of the following:
14	(1) cease and desist from a specified activity;
15	(2) pay an administrative penalty imposed under this
16	section [remit to the commissioner within a specified time a
17	monetary forfeiture not to exceed \$10,000 for each violation of an
18	<pre>applicable law or rule]; or [and]</pre>
19	(3) make restitution to a person harmed by the holder's
20	violation of an applicable law or rule.
21	(e) The state fire marshal shall impose an administrative
22	penalty under this section in the manner prescribed for imposition
23	of an administrative penalty under Subchapter B, Chapter 84,
24	Insurance Code. The state fire marshal may impose an
25	administrative penalty under this section without referring the
26	violation to the department for commissioner action.
27	(f) An affected person may dispute the imposition of the

1	penalty or the amount of the penalty imposed in the manner
2	prescribed by Subchapter C, Chapter 84, Insurance Code. Failure to
3	pay an administrative penalty imposed under this section is subject
4	to enforcement by the department.
5	ARTICLE 5. TITLE INSURANCE
6	SECTION 5.001. Section 2703.153(c), Insurance Code, is
7	amended to read as follows:
8	(c) Not less frequently than once every five years, the
9	commissioner shall evaluate the information required under this
10	section to determine whether the department needs additional or
11	different information or no longer needs certain information to
12	promulgate rates. If the department requires a title insurance
13	company or title insurance agent to include new or different
14	information in the statistical report, that information may be
15	considered by the commissioner in fixing premium rates if the
16	information collected is reasonably credible for the purposes for
17	which the information is to be used.
18	ARTICLE 6. ELECTRONIC TRANSACTIONS
19	SECTION 6.001. Subtitle A, Title 2, Insurance Code, is
20	amended by adding Chapter 35 to read as follows:
21	CHAPTER 35. ELECTRONIC TRANSACTIONS
22	Sec. 35.001. DEFINITIONS. In this chapter:
23	(1) "Conduct business" includes engaging in or
24	transacting any business in which a regulated entity is authorized
25	to engage or is authorized to transact under the law of this state.
26	(2) "Regulated entity" means each insurer or other
27	organization regulated by the department, including:

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1	(A) a domestic or foreign, stock or mutual, life,
2	health, or accident insurance company;
3	(B) a domestic or foreign, stock or mutual, fire
4	or casualty insurance company;
5	(C) a Mexican casualty company;
6	(D) a domestic or foreign Lloyd's plan;
7	<u>(E) a domestic or foreign reciprocal or</u>
8	interinsurance exchange;
9	(F) a domestic or foreign fraternal benefit
10	society;
11	(G) a domestic or foreign title insurance
12	<pre>company;</pre>
13	(H) an attorney's title insurance company;
14	(I) a stipulated premium company;
15	(J) a nonprofit legal service corporation;
16	(K) a health maintenance organization;
17	(L) a statewide mutual assessment company;
18	(M) a local mutual aid association;
19	(N) a local mutual burial association;
20	(0) an association exempt under Section 887.102;
21	(P) a nonprofit hospital, medical, or dental
22	service corporation, including a company subject to Chapter 842;
23	(Q) a county mutual insurance company; and
24	(R) a farm mutual insurance company.
25	Sec. 35.002. CONSTRUCTION WITH OTHER LAW.
26	(a) Notwithstanding any other provision of this code, a regulated
27	entity may conduct business electronically in accordance with this

1 chapter and the rules adopted under Section 35.004. 2 (b) To the extent of any conflict between another provision of this code and a provision of this chapter, the provision of this 3 chapter controls. 4 Sec. 35.003. ELECTRONIC TRANSACTIONS AUTHORIZED. 5 А regulated entity may conduct business electronically to the same 6 7 extent that the entity is authorized to conduct business otherwise 8 if before the conduct of business each party to the business agrees to conduct the business electronically. 9 Sec. 35.004. RULES. (a) The commissioner shall adopt 10 rules necessary to implement and enforce this chapter. 11 12 (b) The rules adopted by the commissioner under this section must include rules that establish minimum standards with which a 13 14 regulated entity must comply in the entity's electronic conduct of 15 business with other regulated entities and consumers. 16 SECTION 6.002. Chapter 35, Insurance Code, as added by this 17 Act, applies only to business conducted on or after the effective date of this Act. Business conducted before the effective date of 18 19 this Act is governed by the law in effect on the date the business was conducted, and that law is continued in effect for that purpose. 20 ARTICLE 7. DATA COLLECTION 21 SECTION 7.001. Chapter 38, Insurance Code, is amended by 2.2 23 adding Subchapter I to read as follows: 24 SUBCHAPTER I. DATA COLLECTION RELATING TO 25 CERTAIN PERSONAL LINES OF INSURANCE 26 Sec. 38.401. APPLICABILITY OF SUBCHAPTER. This subchapter applies only to an insurer who writes personal automobile insurance 27

1	or residential property insurance in this state.
2	Sec. 38.402. FILING OF CERTAIN CLAIMS INFORMATION.
3	(a) The commissioner shall require each insurer described by
4	Section 38.401 to file with the commissioner aggregate personal
5	automobile insurance and residential property insurance claims
6	information for the period covered by the filing, including the
7	number of claims:
8	(1) filed during the reporting period;
9	(2) pending on the last day of the reporting period,
10	including pending litigation;
11	(3) closed with payment during the reporting period;
12	(4) closed without payment during the reporting
13	period; and
14	(5) carrying over from the reporting period
15	immediately preceding the current reporting period.
16	(b) An insurer described by Section 38.401 must file the
17	information described by Subsection (a) on an annual basis. The
18	information filed must be broken down by quarter.
19	Sec. 38.403. PUBLIC INFORMATION. (a) The department shall
20	post the data contained in claims information filings under Section
21	38.402 on the department's Internet website. The commissioner by
22	rule may establish a procedure for posting data under this
23	subsection that includes a description of the data that must be
24	posted and the manner in which the data must be posted.
25	(b) Information provided under this section must be
26	aggregate data by line of insurance for each insurer and may not
27	reveal proprietary or trade secret information of any insurer.

Sec. 38.404. RULES. The commissioner may adopt rules 1 necessary to implement this subchapter. 2 ARTICLE 8. STUDY ON RATE FILING AND APPROVAL 3 REQUIREMENTS FOR CERTAIN INSURERS WRITING IN 4 5 UNDERSERVED AREAS; UNDERSERVED AREA DESIGNATION 6 SECTION 8.001. Section 2004.002, Insurance Code, is amended 7 by amending Subsection (b) and adding Subsections (c) and (d) to 8 read as follows: 9 (b) In determining which areas to designate as underserved, the commissioner shall consider: 10 (1) whether residential property insurance is not 11 reasonably available to a substantial number of owners of insurable 12 13 property in the area; [and] 14 (2) whether access to the full range of coverages and 15 policy forms for residential property insurance does not reasonably 16 exist; and 17 (3) any other relevant factor as determined by the commissioner. 18 19 (c) The commissioner shall determine which areas to designate as underserved under this section not less than once 20 every six years. 21 (d) The commissioner shall conduct a study concerning the 22 accuracy of current designations of underserved areas under this 23 24 section for the purpose of increasing and improving access to insurance in those areas not less than once every six years. 25 26 SECTION 8.002. Subchapter F, Chapter 2251, Insurance Code, 27 is amended by adding Section 2251.253 to read as follows:

Sec. 2251.253. REPORT. (a) The commissioner shall conduct 1 a study concerning the impact of increasing the percentage of the 2 total amount of premiums collected by insurers for residential 3 property insurance under Section 2251.252. 4 5 (b) The commissioner shall report the results of the study in the biennial report required under Section 32.022. 6 (c) This section expires September 1, 2013. 7 ARTICLE 9. INDIVIDUAL HEALTH COVERAGE FOR CHILDREN 8 9 SECTION 9.001. Section 1502.002, Insurance Code, is amended to read as follows: 10 Sec. 1502.002. RULES. (a) The commissioner may adopt rules 11 to implement this chapter, including rules necessary to: 12 (1) increase the availability of coverage to children 13 14 younger than 19 years of age; 15 (2) establish an open enrollment period; and (3) establish qualifying events as exceptions to the 16 open enrollment period, including loss of coverage when a child 17 becomes ineligible for coverage under the state child health plan. 18 19 (b) The commissioner may adopt rules on an emergency basis using the procedures established under Section 2001.034, 20 Government Code. 21 (c) Notwithstanding Subsection (b), the commissioner is not 22 required to make a finding under Section 2001.034(a), Government 23 24 Code, before adopting rules on an emergency basis. ARTICLE 10. ADJUSTER ADVISORY BOARD 25 26 SECTION 10.001. (a) The adjuster advisory board established under this section is composed of the following nine 27

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H.B. No. 1951 1 members appointed by the commissioner: 2 (1) two public insurance adjusters; 3 (2) two members who represent the general public; (3) two independent adjusters; 4 5 (4) one adjuster who represents a domestic insurer 6 authorized to engage in business in this state; 7 one adjuster who represents a foreign insurer (5) 8 authorized to engage in business in this state; and 9 (6) one representative of the Independent Insurance Agents of Texas. 10 A member who represents the general public may not be: 11 (b) (1) an officer, director, or employee of: 12 an adjuster or adjusting company; 13 (A) 14 (B) an insurance agent or agency; 15 (C) an insurance broker; 16 (D) an insurer; or 17 (E) any other business entity regulated by the department; 18 a person required to register as a lobbyist under 19 (2) Chapter 305, Government Code; or 20 a person related within the second degree of 21 (3) 22 affinity or consanguinity to a person described by Subdivision (1) 23 or (2). 24 (c) The advisory board shall make recommendations to the 25 commissioner regarding: (1) matters related to the licensing, testing, and 26 continuing education of licensed adjusters; 27

(2) matters related to claims handling, catastrophic
 loss preparedness, ethical guidelines, and other professionally
 relevant issues; and

4 (3) any other matter the commissioner submits to the 5 advisory board for a recommendation.

6 (d) A member of the advisory board serves without 7 compensation. If authorized by the commissioner, a member is 8 entitled to reimbursement for reasonable expenses incurred in 9 attending meetings of the advisory board.

10 (e) The advisory board is subject to Chapter 2110,11 Government Code.

12 ARTICLE 11. LIMITED PROPERTY AND CASUALTY INSURANCE LICENSES

13 SECTION 11.001. Section 4051.101(c), Insurance Code, is 14 amended to read as follows:

15 (c) This section does not apply to a person who wrote for the16 previous calendar year:

(1) policies authorized by Chapter 911 for a farm mutual insurance company that generated, in the aggregate, less than \$50,000 in direct premium; [or]

(2) industrial fire insurance policies that
21 generated, in the aggregate, less than \$20,000 in direct premium;
22 or

23 (3) policies authorized by Chapter 962 for an insurer
24 that generated, in the aggregate, less than \$40,000 in direct
25 premium.

26 ARTICLE 12. PROHIBITION OF COERCION OF PRACTITIONERS BY MANAGED
 27 CARE PLANS

1 SECTION 12.001. Section 1451.153, Insurance Code, is 2 amended by amending Subsection (a) and adding Subsection (c) to 3 read as follows:

4

(a) A managed care plan may not:

5 (1) discriminate against a health care practitioner 6 because the practitioner is an optometrist, therapeutic 7 optometrist, or ophthalmologist;

8 (2) restrict or discourage a plan participant from 9 obtaining covered vision or medical eye care services or procedures 10 from a participating optometrist, therapeutic optometrist, or 11 ophthalmologist solely because the practitioner is an optometrist, 12 therapeutic optometrist, or ophthalmologist;

exclude an optometrist, therapeutic optometrist, 13 (3) 14 or ophthalmologist as a participating practitioner in the plan 15 because the optometrist, therapeutic optometrist, οr ophthalmologist does not have medical staff privileges at a 16 17 hospital or at a particular hospital; [or]

(4) exclude an optometrist, therapeutic optometrist,
or ophthalmologist as a participating practitioner in the plan
because the services or procedures provided by the optometrist,
therapeutic optometrist, or ophthalmologist may be provided by
another type of health care practitioner; or

23 (5) as a condition for a therapeutic optometrist or 24 ophthalmologist to be included in one or more of the plan's medical 25 panels, require the therapeutic optometrist or ophthalmologist to 26 be included in, or to accept the terms of payment under or for, a 27 particular vision panel in which the therapeutic optometrist or

H.B. No. 1951 1 ophthalmologist does not otherwise wish to be included. 2 (c) For the purposes of Subsection (a)(5), "medical panel" and "vision panel" have the meanings assigned by Section 3 4 1451.154(a). 5 SECTION 12.002. The change in law made by Section 12.001 of this Act applies only to a contract entered into or renewed by a 6 therapeutic optometrist or ophthalmologist and an issuer of a 7 8 managed care plan on or after January 1, 2012. A contract entered into or renewed before January 1, 2012, is governed by the law in 9 10 effect immediately before the effective date of this Act, and that law is continued in effect for that purpose. 11 ARTICLE 13. CLAIMS REPORTING BY INSURERS 12 SECTION 13.001. Subtitle C, Title 5, Insurance Code, is 13 14 amended by adding Chapter 563 to read as follows: 15 CHAPTER 563. PRACTICES RELATING TO CLAIMS REPORTING Sec. 563.001. DEFINITIONS. In this chapter: 16 17 (1) "Claims database" means a database used by insurers to share, among insurers, insureds' claims histories or 18 19 damage reports concerning covered properties. (2) "Insurer," "personal automobile insurance," and 20 "residential property insurance" have the meanings assigned by 21 22 Section 2254.001. Sec. 563.002. REPORTING TO CLAIMS DATABASE. An insurer or 23 24 an insurer's agent may not report to a claims database information regarding an inquiry by an insured regarding coverage provided 25 26 under a personal automobile insurance policy or a residential property insurance policy unless and until the insured files a 27

1 claim under the policy.

ARTICLE 14. SURETY BONDS AND RELATED INSTRUMENTS
 SECTION 14.001. Section 3503.005(a), Insurance Code, is
 amended to read as follows:

(a) A bond that is made, given, tendered, or filed under
Chapter 53, Property Code, or Chapter 2253, Government Code, may be
executed only by a surety company that is authorized to write surety
bonds in this state. If the amount of the bond exceeds \$100,000,
the surety company must also:

10 (1) hold a certificate of authority from the United 11 States secretary of the treasury to qualify as a surety on 12 obligations permitted or required under federal law; or

13 (2) have obtained reinsurance for any liability in
14 excess of <u>\$1 million</u> [\$100,000] from a reinsurer that:

15 (A) is an authorized reinsurer in this state; or
16 [and]

(B) holds a certificate of authority from the
United States secretary of the treasury to qualify as a surety or
reinsurer on obligations permitted or required under federal law.

20 SECTION 14.002. Section 3503.004(b), Insurance Code, is 21 repealed.

22 ARTICLE 15. RESIDENTIAL FIRE ALARM TECHNICIANS 23 SECTION 15.001. Section 6002.158(e), Insurance Code, is 24 amended to read as follows:

(e) The curriculum for a residential fire alarm technician
 course must consist of at least <u>seven</u> [eight] hours of instruction
 on installing, servicing, and maintaining single-family and

1 two-family residential fire alarm systems as defined by National 2 Fire Protection Standard No. 72 and an examination on National Fire 3 Protection Standard No. 72 for which at least one hour is allocated 4 for completion. The examination must consist of at least 25 5 questions, and an applicant must accurately answer at least 80 6 percent of the questions to pass the examination.

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7 SECTION 15.002. The changes in law made by this Act to 8 Section 6002.158, Insurance Code, apply only to an application for 9 approval or renewal of approval of a training school submitted to 10 the state fire marshal on or after the effective date of this Act. 11 An application submitted before the effective date of this Act is 12 governed by the law in effect immediately before the effective date 13 of this Act, and that law is continued in effect for that purpose.

14

ARTICLE 16. TRANSITION; EFFECTIVE DATE

15 SECTION 16.001. Except as otherwise provided by this Act, this Act applies only to an insurance policy, contract, or evidence 16 17 of coverage that is delivered, issued for delivery, or renewed on or after January 1, 2012. A policy, contract, or evidence of coverage 18 19 delivered, issued for delivery, or renewed before January 1, 2012, is governed by the law as it existed immediately before the 20 21 effective date of this Act, and that law is continued in effect for that purpose. 22

23

SECTION 16.002. This Act takes effect September 1, 2011.

President of the Senate

Speaker of the House

I certify that H.B. No. 1951 was passed by the House on May 11, 2011, by the following vote: Yeas 101, Nays 40, 4 present, not voting; that the House refused to concur in Senate amendments to H.B. No. 1951 on May 23, 2011, and requested the appointment of a conference committee to consider the differences between the two houses; and that the House adopted the conference committee report on H.B. No. 1951 on May 28, 2011, by the following vote: Yeas 143, Nays 5, 2 present, not voting.

Chief Clerk of the House

H.B. No. 1951 I certify that H.B. No. 1951 was passed by the Senate, with amendments, on May 20, 2011, by the following vote: Yeas 30, Nays O; at the request of the House, the Senate appointed a conference committee to consider the differences between the two houses; and that the Senate adopted the conference committee report on H.B. No. 1951 on May 28, 2011, by the following vote: Yeas 31, Nays 0.

Secretary of the Senate

APPROVED: _____

Date

Governor