By: Solomons H.B. No. 3245

Substitute the following for H.B. No. 3245:

By: Swinford C.S.H.B. No. 3245

## A BILL TO BE ENTITLED

1 AN ACT

2 relating to certain protections for customers in the restructured

- 3 electric services market.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 39.101, Utilities Code, is amended by
- 6 amending Subsection (h) and adding Subsections (i), (j), (j-1),
- 7 (k), (l), (m), (n), (o), (p), and (q) to read as follows:
- 8 (h) A retail electric provider, power generation company,
- 9 aggregator, or other entity that provides retail electric service
- 10 may not disconnect service to a residential customer during an
- 11 extreme weather emergency or on a weekend day. The entity providing
- 12 service shall defer collection of the full payment of bills that are
- 13 due during an extreme weather emergency until after the emergency
- 14 is over and shall work with customers to establish a pay schedule
- 15 for deferred bills. For purposes of this subsection, "extreme
- 16 weather emergency" means [a period when]:
- 17 (1) <u>a period when</u> the previous day's highest
- 18 temperature did not exceed 32 degrees Fahrenheit and the
- 19 temperature is predicted to remain at or below that level for the
- 20 next 24 hours according to the nearest National Weather Service
- 21 reports; [<del>or</del>]
- 22 (2) <u>a day for which</u> the National Weather Service
- 23 forecasts that the [issues a] heat index will reach or exceed 105
- 24 degrees Fahrenheit in [advisory for] any part of a county in the

- 1 relevant service territory:  $[-\tau]$  or
- 2 (3) a period when, [such an advisory has been issued]
- 3 on any one of the previous two calendar days, the National Weather
- 4 Service observes a heat index of 105 degrees Fahrenheit or more in
- 5 any part of a county in the relevant service territory.
- 6 (i) During the period beginning July 1 and ending September
- 7 30 of each year, a retail electric provider or other entity that
- 8 provides retail electric service may not disconnect or authorize
- 9 the disconnection of service to a residential customer who:
- 10 (1) shows that the customer is a low-income electric
- 11 customer, as defined by Section 39.903(1), and requests, and
- 12 complies with the terms of, a deferred payment plan described by
- 13 Subsection (k);
- 14 (2) shows that the customer is a low-income electric
- 15 customer, as defined by Section 39.903(1), is at least 65 years of
- 16 age, and requests, and complies with the terms of, a deferred
- 17 payment plan described by Subsection (m); or
- 18 (3) under commission rules, is designated as a
- 19 critical care residential customer for whom an interruption or
- 20 suspension of electric service will create a dangerous or
- 21 life-threatening condition.
- 22 (j) On and after July 1, 2010, a retail electric provider or
- 23 other entity that provides retail electric service shall provide
- 24 clear notice of the legal protections available under Subsection
- 25 (i) on or with each disconnection notice issued to a residential
- 26 customer during the period beginning July 1 and ending September 30
- 27 of each year.

- 1 (j-1) A retail electric provider or other entity that
- 2 provides retail electric service shall provide clear notice of the
- 3 legal protections available under Subsection (i) on or with an
- 4 invoice issued to a residential customer during the period
- 5 beginning July 1 and ending September 30 of each year. This
- 6 subsection expires June 30, 2010.
- 7 <u>(k) A retail electric provider or other entity that provides</u>
- 8 retail electric service, on request, shall offer a residential
- 9 customer described by Subsection (i)(1) a deferred payment plan
- 10 that allows the customer to avoid disconnection during the period
- 11 provided by Subsection (i). The customer is eligible for a plan
- 12 offered under this subsection if the customer:
- 13 (1) does not owe an outstanding balance from a
- 14 deferred payment plan granted by any provider of electric service
- in a previous year that allowed the customer to avoid disconnection
- 16 during the period provided by Subsection (i);
- 17 (2) pays a minimum of 33 percent of the outstanding
- 18 balance due; and
- 19 (3) agrees to pay the remaining balance in equal
- 20 installments over the next five billing cycles, unless the customer
- 21 agrees to a lesser number of installments.
- (1) A customer granted a deferred payment plan under
- 23 Subsection (k) may continue to avoid disconnection during the
- 24 period described by Subsection (i) by:
- 25 (1) paying the additional amounts that become due,
- 26 including the installment amount due; or
- 27 (2) paying a minimum of 33 percent of the balance then

- 1 currently due, including any installment amount due, and agreeing
- 2 to pay the recalculated remaining balance in equal installments
- 3 over the next five billing cycles, unless the customer agrees to a
- 4 lesser number of installments.
- 5 (m) A retail electric provider or other entity that provides
- 6 retail electric service, on request, shall offer a residential
- 7 customer described by Subsection (i)(2) a deferred payment plan
- 8 that allows the customer to avoid disconnection during the period
- 9 provided by Subsection (i) without payment of any outstanding
- 10 balance until after September 30. The customer is eligible for a
- 11 plan offered under this subsection if the customer agrees to pay:
- 12 (1) a minimum of 25 percent of the deferred charges
- 13 when the first bill issued to the customer after September 30 is
- 14 due; and
- 15 (2) the remaining balance in equal installments over
- 16 the next five billing cycles, unless the customer agrees to a lesser
- 17 number of installments.
- 18 (n) A retail electric provider or other entity that provides
- 19 retail electric service shall allow a residential customer
- 20 described by Subsection (i)(3) to pay unpaid amounts accumulated
- 21 during the period provided by Subsection (i) over the next six
- 22 billing cycles beginning with the first bill issued to the customer
- 23 after September 30.
- 24 (o) A retail electric provider or other entity that provides
- 25 <u>retail electric service may encourage a residential customer</u>
- 26 described by Subsection (i)(2) or (3) to make a partial payment
- 27 toward an amount deferred during the period provided by Subsection

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- 1 (i), but the provider shall inform the customer clearly that the
- 2 customer may not be disconnected for nonpayment before October 1
- 3 following that period.
- 4 (p) Subsections (i) through (o) of this section do not apply
- 5 to metered electric service sold to a residential customer on a
- 6 prepaid basis. A critical care residential customer for whom an
- 7 interruption or suspension of electric service will create a
- 8 dangerous or life-threatening condition is not eligible for metered
- 9 electric service sold on a prepaid basis.
- 10 (q) The commission by rule shall provide:
- 11 (1) uniform standards for an electric utility to apply
- 12 when designating a critical care residential customer for whom an
- 13 interruption or suspension of electric service will create a
- 14 dangerous or life-threatening condition; and
- 15 (2) special protections and procedures for an electric
- 16 utility to apply when disconnecting a critical care residential
- 17 customer for whom an interruption or suspension of electric service
- 18 will create a dangerous or life-threatening condition.
- 19 SECTION 2. Section 39.151(c), Utilities Code, is amended to
- 20 read as follows:
- 21 (c) The commission shall certify an independent
- 22 organization or organizations to perform the functions prescribed
- 23 by this section. The commission shall apply the provisions of this
- 24 section and Sections 39.1511, 39.1512, [and] 39.1515, and 39.1516
- 25 so as to avoid conflict with a ruling of a federal regulatory body.
- SECTION 3. Subchapter D, Chapter 39, Utilities Code, is
- 27 amended by adding Section 39.1516 to read as follows:

- 1 Sec. 39.1516. RETAIL ELECTRIC MARKET MONITOR. (a) An
- 2 independent organization certified under Section 39.151 shall
- 3 contract with an entity selected by the commission to act as the
- 4 commission's retail electric market monitor to detect and prevent
- 5 market manipulation strategies, unfair, misleading, or deceptive
- 6 practices and to recommend measures to enhance the efficiency of
- 7 the retail <u>market</u>.
- 8 (b) The independent organization shall provide to the
- 9 personnel of the retail market monitor:
- 10 (1) full access to the organization's records that
- 11 concern operations, settlement, and reliability of the retail
- 12 market; and
- 13 (2) other support and cooperation the commission
- 14 determines is necessary for the retail market monitor to perform
- 15 the retail market monitor's functions.
- 16 <u>(c) The independent organization shall use money from the</u>
- 17 rate authorized by Section 39.151(e) to pay for the retail market
- 18 monitor's activities.
- 19 (d) The commission is responsible for ensuring that the
- 20 retail market monitor has the resources, expertise, and authority
- 21 necessary to monitor the retail electric market effectively and
- 22 shall adopt rules and perform oversight of the retail market
- 23 monitor as necessary. The retail market monitor shall operate
- 24 under the supervision and oversight of the commission. The
- 25 commission shall retain all enforcement authority conferred under
- 26 this title, and this section may not be construed to confer
- 27 enforcement authority on the retail market monitor or to authorize

- 1 the commission to delegate the commission's enforcement authority
- 2 to the retail market monitor. The commission by rule shall define:
- 3 (1) the retail market monitor's monitoring
- 4 responsibilities, including reporting obligations and limitations;
- 5 (2) the standards for funding the retail market
- 6 monitor, including staffing requirements;
- 7 (3) qualifications for personnel of the retail market
- 8 monitor; and
- 9 (4) ethical standards for the retail market monitor
- 10 and the personnel of the retail market monitor.
- 11 (e) In adopting rules governing the standards for funding
- 12 the retail market monitor, the commission shall consult with a
- 13 subcommittee of the independent organization's governing body to
- 14 receive information on how money is or should be spent for market
- 15 monitoring functions. Rules governing ethical standards must
- 16 <u>include provisions designed to ensure that the personnel of the</u>
- 17 retail market monitor are professionally and financially
- 18 independent from market participants. The commission shall develop
- 19 and implement policies that clearly separate the policymaking
- 20 responsibilities of the commission and the monitoring, analysis,
- 21 and reporting responsibilities of the retail market monitor.
- 22 (f) The retail market monitor immediately shall report
- 23 directly to the commission any potential market manipulations and
- 24 any discovered or potential violations of commission rules or rules
- 25 of the independent organization.
- 26 (g) The personnel of the retail market monitor may
- 27 communicate with commission staff on any matter without

- 1 restriction.
- 2 (h) The retail market monitor annually shall submit to the
- 3 <u>commission</u> and the <u>independent organization</u> a report that
- 4 identifies market design flaws and recommends methods to correct
- 5 the flaws. The commission and the independent organization shall
- 6 review the report and evaluate whether changes to rules of the
- 7 commission or the independent organization should be made.
- 8 SECTION 4. Section 39.157, Utilities Code, is amended by
- 9 amending Subsection (a) and adding Subsection (a-1) to read as
- 10 follows:
- 11 (a) The commission shall monitor market power associated
- 12 with the generation, transmission, distribution, and sale of
- 13 electricity in this state. On a finding that market power abuses or
- 14 other violations of this section have occurred or are occurring,
- 15 the commission shall require reasonable mitigation of the market
- 16 power by one or any combination of the following:
- 17 (1) ordering the construction of additional
- 18 transmission or distribution facilities;
- (2) [ by ] seeking an injunction or civil penalties as
- 20 necessary to eliminate or to remedy the market power abuse or
- 21 violation as authorized by Chapter 15;
- (3)  $\left[\frac{by}{b}\right]$  imposing an administrative penalty as
- 23 authorized by Chapter 15;
- 24 (4) ordering refunds to affected parties pursuant to
- 25 Section 17.157;
- 26 (5) with regard to the wholesale market, ordering
- 27 refunds to affected parties in a manner established by the

## 1 commission; or

- 2 (6) [, or by] suspending, revoking, or amending a certificate or registration as authorized by Section 39.356.
- 4 (a-1) The commission shall permit the office, in exercising 5 its powers to represent residential and small commercial consumers, to participate in enforcement proceedings to seek refunds for 6 alleged market power abuses or manipulation of the wholesale 7 8 market. Section 15.024(c) does not apply to an administrative penalty imposed under this section. For purposes of this 9 10 subchapter, market power abuses are practices by persons possessing market power that are unreasonably discriminatory or tend to 11 12 unreasonably restrict, impair, or reduce the level of competition, including practices that tie unregulated products or services to 13 14 regulated products or services or unreasonably discriminate in the 15 provision of regulated services. For purposes of this section, "market power abuses" include predatory pricing, withholding of 16 17 production, precluding entry, and collusion. A violation of the code of conduct provided by Subsection (d) that materially impairs 18 19 the ability of a person to compete in a competitive market shall be deemed to be an abuse of market power. The possession of a high 20 market share in a market open to competition may not, of itself, be 21 deemed to be an abuse of market power; however, this sentence shall 22 23 not affect the application of state and federal antitrust laws.
- 24 SECTION 5. Subchapter D, Chapter 39, Utilities Code, is 25 amended by adding Section 39.1575 to read as follows:
- 26 Sec. 39.1575. INVESTIGATORY AUTHORITY OVER RETAIL PRICES.

  27 (a) The commission shall investigate whether a retail electric

- 1 provider is abusing market power or engaging in unfair, misleading,
- 2 or deceptive practices. Retail electric providers shall cooperate
- 3 with the commission in any investigation and shall provide
- 4 information requested.
- 5 (b) The commission may assess administrative penalties
- 6 under Section 15.023 for any violation discovered under this
- 7 <u>section.</u>
- 8 SECTION 6. Subchapter Z, Chapter 39, Utilities Code, is
- 9 amended by adding Sections 39.928 and 39.929 to read as follows:
- 10 Sec. 39.928. COST OF NODAL MARKET IMPLEMENTATION. An
- 11 independent organization certified under Section 39.151 may not
- 12 pass through to a retail customer or retail electric provider a cost
- 13 or charge associated with nodal wholesale market design
- 14 implementation.
- 15 Sec. 39.929. PUBLICATION OF NATURAL GAS FUEL AND ELECTRIC
- 16 ENERGY PRICING INFORMATION. (a) The commission shall publish on
- 17 the Internet websites http://www.puc.state.tx.us and
- 18 <a href="http://www.powertochoose.org">http://www.powertochoose.org</a> charts or provide a link that
- 19 compares the prices of:
- 20 <u>(1) natural gas;</u>
- 21 (2) real-time or balancing electric energy; and
- 22 (3) retail electricity.
- 23 (b) The commission shall provide that the charts be updated
- 24 at least once each business day that the commission's offices are
- 25 open.
- 26 SECTION 7. The Public Utility Commission of Texas shall
- 27 adopt rules to implement the changes in law made by this Act as

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- 1 quickly as practicable.
- 2 SECTION 8. This Act takes effect immediately if it receives
- 3 a vote of two-thirds of all the members elected to each house, as
- 4 provided by Section 39, Article III, Texas Constitution. If this
- 5 Act does not receive the vote necessary for immediate effect, this
- 6 Act takes effect September 1, 2009.